

Community Transportation Providers

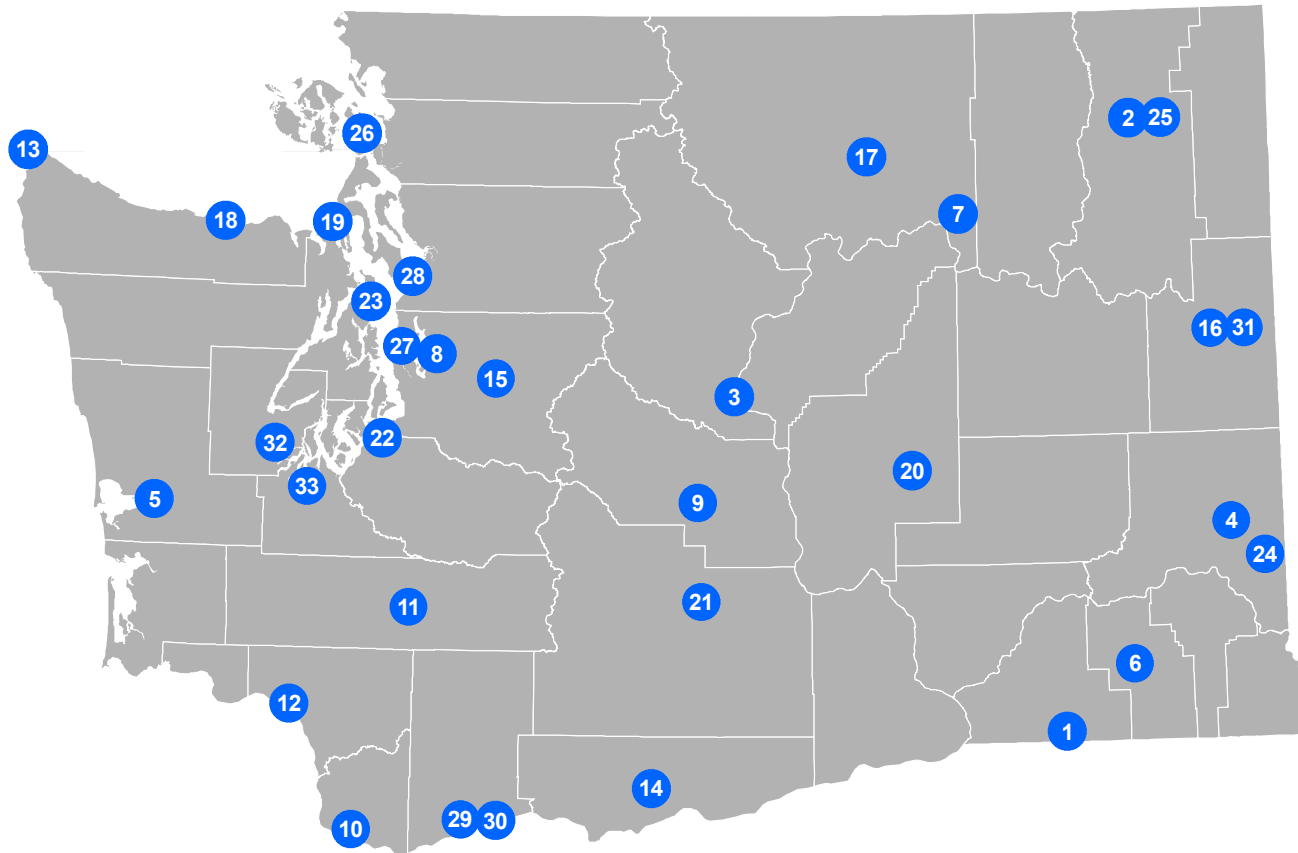


Community transportation providers are private, non-profit, or governmental agencies that provide transportation services through contracts with or grants from other agencies or persons. This report focuses on 33 community transportation providers that received grant funding through the Washington State Department of Transportation (WSDOT) in the 2003-2005 biennium and excludes transit agencies.¹ The report describes the work accomplished by these agencies in state fiscal year 2005 (July 1, 2004 to June 30, 2005). **Note:** These community transportation providers did not necessarily receive their grant awards during 2005.

The statewide map on the following page shows the location of each of the 33 community transportation providers' administrative offices. To see their service ranges, please refer to the first page of each provider's section of this report.

¹WSDOT reports annually on the work of the state's transit agencies in the *Washington State Summary of Public Transportation*. The 2005 report is available online at www.wsdot.wa.gov/transit/library/2005_summary/2005_summary.cfm

Community Transportation Providers

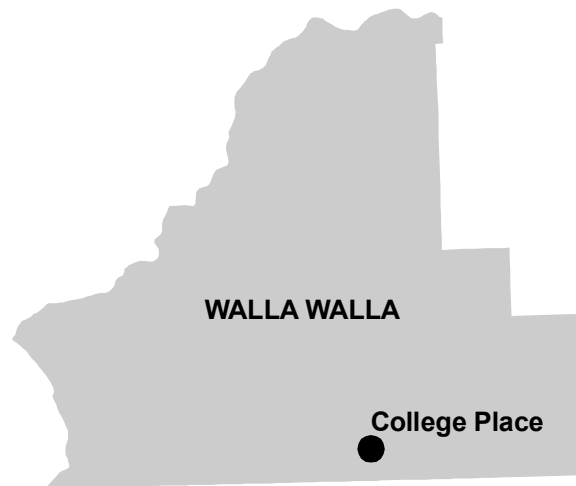
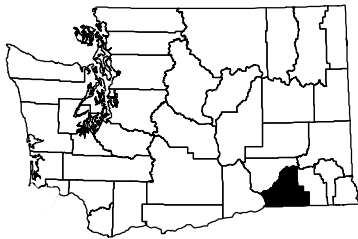


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Appointment Keepers Transportation Service

Missie Clayton
Administrative Assistant

629 South College Avenue
College Place, WA 99324
(509) 529-6506



System Snapshot

- Operating Name: Appointment Keepers Transportation Service
- Service Range: Walla Walla County
- Congressional District: 5
- Legislative District: 16
- Planning Region: Benton-Franklin-Walla Walla RTPO
- Medicaid Brokerage Region: 8
- Type of Agency: General Purpose Government
- Governing Body: A division of the College Place Fire Department governed by the College Place City Council
- Types of Service and Eligibility: Demand Response ADA special needs transportation service
- Days of Service: 24 hours a day, seven days a week
- Base Fare: Point-to-point charge: 10 miles or less is \$20; mileage charge over 10 miles additional \$2 per mile; hourly rates for charter trips; save money by sharing rides with others.

Current Operations

- Provides transportation through contracts with Washington State Medicaid via People For People; local hospitals, nursing homes, and home health care facilities; Walla Walla County Department of Human Services; and the VA Hospital.
- Coordinates with Valley Transit to provide 24-hour back up for JARC grant transportation.

Revenue Service Vehicles

Three vehicles total, all ADA accessible: two vans with lifts having seating capacities of six and eight people; one 15-passenger minibus with lift.

Facilities

College Place Fire Department

Partnerships

Washington State Medicaid (via People For People)

Oregon Medicaid

Local hospital emergency room

Several nursing homes

Walla Walla County Department of Human Services

VA hospital

Home health care facilities

Mental health facilities

Other hospital departments such as cancer center, outpatient services,
same day surgery, physical therapy, etc.

Labor & Industries

Private insurance companies

Valley Transit

Formal Plans

Blue Mountain Coordinating Transportation Coalition Plan

City of College Place Urban Growth Development Plan

2005 Achievements

- Provided the same quality service as in the past despite increases in operating costs.

2006 Objectives

- Maintain providing service to Walla Walla County.

Long-range Plans

- Maintain 24-hour, seven-day a week service.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	3	5309	\$0.00
ADA Vehicles	3	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$58,752.03
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$58,752.03
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$155,970.76	Local Capital Funds	\$1,531.33
		Other Capital Funds	\$12,326.47
Annual Capital Costs		Total Capital Funds	\$72,609.83
Capital Costs	\$60,283.36		
		Demand Response Services	
Annual Operating Revenues		Vehicle Miles	50,794
Fare Revenues	\$46,823.00	Vehicle Hours	2,114
Contract Revenues	\$140,469.00	Passenger Trips	5,363
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$0.00	Vehicle Miles	50,794
5316 (JARC)	\$0.00	Vehicle Hours	2,114
Other	\$0.00	Passenger Trips	5,363
Total	\$0.00		
State Operating Assistance			
Rural Mobility Competitive	\$0.00		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$0.00		
Other Operating Funds			
Local Operating	\$0.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$187,292.00		

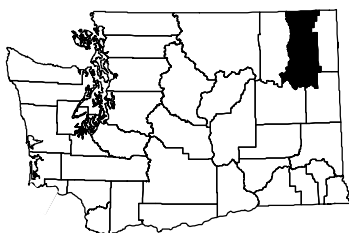
Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Appointment Keepers Transportation Service	Statewide Averages	Appointment Keepers Transportation Service	Statewide Averages
Fares/Operating Cost	30.02%	11.76%	—	—
Contract Revenues/Operating Cost	90.06%	37.20%	—	—
Operating Cost/Passenger Trip	\$29.08	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$3.07	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$73.78	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	24.03	18.53	24.03	19.23
Passenger Trips/Revenue Vehicle Hour	2.54	3.38	2.54	1.94
Passenger Trips/Revenue Vehicle Mile	0.11	0.18	0.11	0.10

Linda White
Branch Manager

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Internet Home Page: www.careerpathservices.org



System Snapshot

- Operating Name: Career Path Services
- Service Range: Stevens County
- Congressional District: 5
- Legislative District: 7
- Planning Region: North East Washington RTPPO
- Medicaid Brokerage Region: 10
- Type of Agency: Non-profit
- Governing Body: Board of Directors
- Types of Service and Eligibility: Transportation provided to individuals enrolled in vocational rehabilitation and participants with developmental disabilities and/or mental health disabilities for the purpose of employment preparedness, employment search, employment training, or employment.
- Days of Service: Monday through Thursday and occasional Fridays, 7:30 a.m. to 5:30 p.m.
- Base Fare: Free

Current Operations

Career Path Services' mission is to help a broad range of people and organizations meet their employment goals. As a WorkSource affiliate, they focus on serving special needs populations. They have offices in Spokane, Spokane Valley, Colville, and Omak and also provide services to the Tri-Cities area at WorkSource Columbia Basin in Kennewick.

The Colville office has a program called Community Access which provides people with disabilities a way to get out into the community to participate in activities, volunteer, learn new skills, and make friends. They also provide employment-related transportation for people with developmental disabilities in their Individually Supported Employment program.

Revenue Service Vehicles

Three ADA accessible vehicles: one 7-passenger van with ramp, one 13-passenger bus with lift, and one 7-passenger minivan.

Facilities

All buildings are leased rather than owned. Leased buildings or suites are located in Omak, Colville, Spokane Valley, and Spokane. Facility space in Kennewick is provided by Employment Security/WorkSource.

Partnerships

Northeast Washington Rural Resources

Division of Developmental Disabilities (DDD)

Division of Vocational Rehabilitation (DVR)

Department of Social and Health Services (DSHS)

Catholic Charities

3 different adult family homes

Volunteer Chore Services

Parkview Assisted Living

Kettle Falls Taxi Service

Local Planning Area (LPA)

Formal Plans

2001-2003 Stevens County Developmental Disabilities Plan

2005 Achievements

- Began transition from Community Access program to Pathways to Employment with an enhanced focus on employment preparedness.
- Served 215 individuals. 70 percent were employed. 58 were placed in new employment during the fiscal year.

2006 Objectives

- Expansion of services in Stevens County and Okanogan County to individuals with mental health disabilities.
- Transferring all eligible participants from Community Access to Pathways to Employment.
- Achieve an employment rate of at least 75 percent for participants served in Individual Supported Employment, Vocational Rehabilitation, and Mental Health Contracts at an average of 25 or more hours per week.

Long-range Plans

- Increased wages and hours of work for participants.
- Increased placement of participants in state, county, and municipal employment.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	3	5309	\$0.00
ADA Vehicles	3	5310	\$27,498.96
Volunteer Resources		5311	\$0.00
Volunteer Drivers	0	5311 (f)	\$0.00
Volunteer Hours	0	5316 (JARC)	\$0.00
Safety		Other	\$0.00
Fatalities	0	Total	\$27,498.96
Major Incidents	0	State Capital Assistance	
Injuries	0	Rural Mobility Competitive	\$0.00
Annual Operating and Administrative Expenses		Paratransit	\$0.00
Operating and Administrative Expenses	\$7,986.00	Other State	\$0.00
Annual Capital Costs		Total	\$0.00
Capital Costs	\$34,373.70	Other Capital Funds	
Annual Operating Revenues		Local Capital Funds	\$6,874.74
Fare Revenues	\$0.00	Other Capital Funds	\$0.00
Contract Revenues	\$0.00	Total Capital Funds	\$34,373.70
Federal Operating Assistance		Demand Response Services	
5311	\$0.00	Vehicle Miles	7,015
5311 (f)	\$0.00	Vehicle Hours	137
5316 (JARC)	\$0.00	Passenger Trips	410
Other	\$0.00	Annual Service Totals	
Total	\$0.00	Vehicle Miles	7,015
State Operating Assistance		Vehicle Hours	137
Rural Mobility Competitive	\$0.00	Passenger Trips	410
Paratransit	\$0.00		
Other	\$0.00		
Total	\$0.00		
Other Operating Funds			
Local Operating	\$0.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$0.00		

Career Path Services

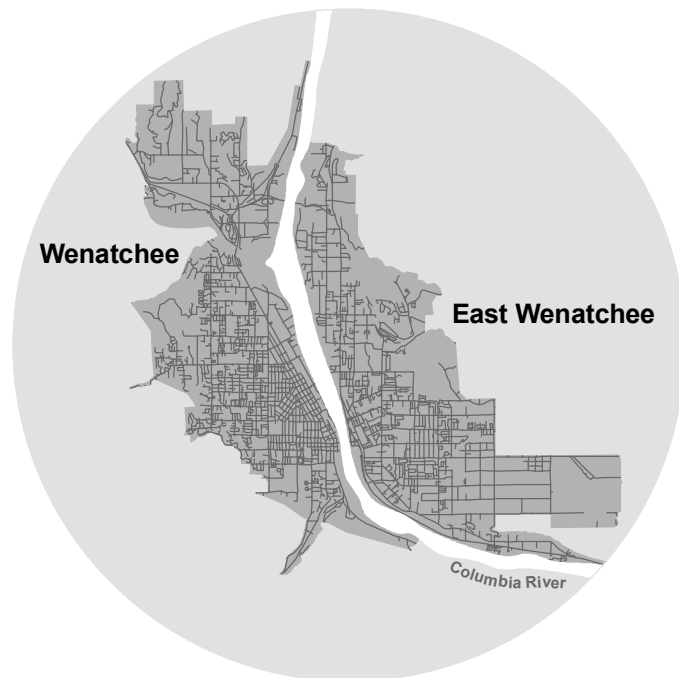
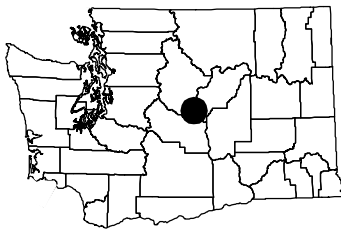
Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Career Path Services	Statewide Averages	Career Path Services	Statewide Averages
Fares/Operating Cost	N.A.	11.76%	—	—
Fares and Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$19.48	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$1.14	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$58.29	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	51.20	18.53	51.20	19.23
Passenger Trips/Revenue Vehicle Hour	2.99	3.38	2.99	1.94
Passenger Trips/Revenue Vehicle Mile	0.06	0.18	0.06	0.10

Chelan-Douglas Developmental Services

Becky Scott **Interim Director**

PO Box 1
1305 Kittitas Street
Wenatchee, WA 98807-0001
(509) 663-6001



System Snapshot

- Operating Name: Chelan-Douglas Developmental Services
- Service Range: Greater Wenatchee/East Wenatchee Area
- Congressional District: 4
- Legislative District: 12
- Planning Regions: North Central RTPPO and Wenatchee Valley Transportation Council
- Medicaid Brokerage Region: 9
- Type of Agency: Non-profit
- Governing Body: Board of Directors
- Types of Service and Eligibility: Demand response services for persons with disabilities
- Days of Service: Monday through Friday
- Base Fare: Free

Current Operations

Chelan-Douglas Developmental Service (CDDS) provides services including transportation to adults with developmental disabilities. The adult division provides independent and group supported employment services for individuals 18 and older with disabilities.

Note: Adult services ended in May 2006.

Revenue Service Vehicles

One 15-passenger ADA accessible, lift-equipped van.

Partnerships

Link Transit

Local employers including Bee Factory, Apple Shoppe,
and Commercial Services

Local group homes such as Mission Vista, Hillside House,
and Christopher House

WorkFirst

Department of Vocational Rehabilitation

Department of Developmental Disabilities

Formal Plans

CDDS's passenger boardings are included in Link Transit's Transit Development Plan as contracted services and is a key component in providing cost-effective transportation services.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	0	5309	\$0.00
ADA Vehicles	0	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$0.00	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
		Demand Response Services	
Annual Operating Revenues		Vehicle Miles	23,084
Fare Revenues	\$0.00	Vehicle Hours	1,912
Contract Revenues	\$0.00	Passenger Trips	17,210
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$0.00	Vehicle Miles	23,084
5316 (JARC)	\$0.00	Vehicle Hours	1,912
Other	\$0.00	Passenger Trips	17,210
Total	\$0.00		
State Operating Assistance			
Rural Mobility Competitive	\$0.00		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$0.00		
Other Operating Funds			
Local Operating	\$0.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$0.00		

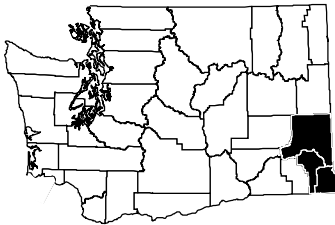
Chelan-Douglas Developmental Services

Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Chelan-Douglas Developmental Services	Statewide Averages	Chelan-Douglas Developmental Services	Statewide Averages
Fares/Operating Cost	data unavailable	11.76%	—	—
Contract Revenues/Operating Cost	data unavailable	37.20%	—	—
Operating Cost/Passenger Trip	data unavailable	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	data unavailable	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	data unavailable	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	12.07	18.53	12.07	19.23
Passenger Trips/Revenue Vehicle Hour	9.00	3.38	9.00	1.94
Passenger Trips/Revenue Vehicle Mile	0.75	0.18	0.75	0.10

Karl Johanson
Executive Director

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Internet Home Page: www.coa-hs.org



System Snapshot

- Operating Name: Council on Aging and Human Services dba COAST
- Service Range: Whitman, Asotin, Garfield, and southern region of Spokane Counties
- Congressional District: 5
- Legislative District: 9
- Planning Region: Palouse RTPO
- Medicaid Brokerage Region: 13
- Type of Agency: Non-profit
- Governing Body: Fourteen-member board, elected by existing board members throughout Whitman County
- Types of Service and Eligibility: Demand response and limited fixed route services for the general public as well as services specifically for special needs populations
- Days of Service: Monday through Friday. Volunteer and Community Vans Program operates as needed on weekends and at night, seven days a week.
- Base Fare: Free (donations accepted)

Current Operations

- Serves Whitman, Asotin, and Garfield Counties in Washington. Serves Nez Perce, Idaho, Clearwater, Lewis, and Latah Counties in Idaho.
- Operates as a Medicaid transportation brokerage in Whitman, Asotin, and Garfield Counties in Washington and a Medicaid transportation provider in Idaho.
- Has subcontractors in all areas of service to provide the lowest cost, most appropriate transportation for all categories of clients.

- Provides demand response routes to and from specific communities to Spokane, Clarkston/Lewiston, and Moscow/Pullman service centers.
- Provides employment-related transportation for low-income Garfield residents.
- Contracts with area partners to provide transportation for older persons and persons with disabilities in Whitman, Asotin, and Garfield Counties and the southern region of Spokane County.
- Provides bi-monthly, demand response trips from isolated rural communities to urban service centers, daily routes linking Colfax and Pullman, and flexible routed services in communities of Clarkston, Pullman, and Colfax.
- Coordinates volunteer drivers including the Community Van Program which provides expanded access for all citizens of the City of Palouse and nearby Town of Garfield.
- Operates a regional dispatch/information center serving Whitman, Asotin, and Garfield Counties and the southern part of Spokane County in Washington as well as five north central Idaho counties.

Revenue Service Vehicles

COAST operates nine vehicles directly, including two community vans operated by volunteers. COAST partners with the Community Child Care Center which operates four vehicles; Washington State University YMCA which operates one vehicle; and Palouse Industries which operates four vehicles. All of these vehicles are directly part of the COAST coalition.

Intermodal Connections

COAST makes active connections with all of the existing public transit systems and private providers in the area.

Partnerships

Universities and colleges

Senior services

County Commissioners (Whitman, Asotin, and Garfield)

Pullman Transit District

Cities of Pullman, Clarkston, and Colfax

Social service agencies

Health care agencies

Wheatland Express

Taxis

Preschool and child care agencies

Formal Plans

Washington Transportation Plan

ACCT Coordination Plans for Asotin and Whitman Counties
(2001-2003)

Asotin County Residential Developmental Services Interagency Plan
(2001-2003)

Aging and Long-Term Care of Eastern Washington Plan (2000-2003)

Southeastern Washington Aging and Long-Term Care Plan (2000-2003)

Palouse Economic Development Council, Economic Plan (1995)

Whitman County Alliance Provider Survey and Service Plan (1999)

2005 Achievements

- Successful competitive bidder to continue as the Medicaid broker for Region 13.
- Successful applicant for statewide competitive funding via the WSDOT Consolidated Grants Program for both operating and capital funding.
- Identified in Transportation Research Board (TRB) national study as the most coordinated rural/non-urban transportation system in the United States.
- Identified in Government Accountability Office (GAO) study as model program for coordination of services and funding for older persons.
- Included as a case study in a U.S. Administration on Aging (AoA) national study on transportation for senior services.
- Visited by representatives of the GAO in the process of studying Head Start transportation and utilization of multi-function school activity buses (MFSABs).



2006 Objectives

- Operate the system and purchase three vehicles including at least one MFSAB.

Long-range Plans

- Formation of a Whitman County Special Needs Transportation Benefit Area.



COAST**Annual Operating Information****2005****Vehicles**

Personal Vehicles In Service	40
Active Vehicles	10
ADA Vehicles	9

Volunteer Resources

Volunteer Drivers	40
Volunteer Hours	10,786

Safety

Fatalities	0
Major Incidents	0
Injuries	0

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$259,000.00
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Annual Capital Costs

Capital Costs	\$0.00
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Annual Operating Revenues

Fare Revenues	\$3,000.00
Contract Revenues	\$0.00

Federal Operating Assistance

5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$81,189.00
Other	\$61,406.00
Total	\$142,595.00

State Operating Assistance

Rural Mobility Competitive	\$131,406.00
Paratransit	\$0.00
Other	\$0.00
Total	\$131,406.00

Other Operating Funds

Local Operating	\$5,000.00
Other Operating	\$649,988.00

Total Annual Operating Revenue

Total Operating Revenue	\$931,989.00
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Sources of Capital Funds**Federal Capital Assistance**

5309	\$0.00
5310	\$0.00
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$0.00

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00

Other Capital Funds

Local Capital Funds	\$0.00
Other Capital Funds	\$0.00
Total Capital Funds	\$0.00

Demand Response Services

Revenue Vehicle Miles	727,822
Revenue Vehicle Hours	18,408
Passenger Trips	55,224

Annual Service Totals

Revenue Vehicle Miles	727,822
Revenue Vehicle Hours	18,408
Passenger Trips	55,224

Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	COAST	Statewide Averages	COAST	Statewide Averages
Fares/Operating Cost	1.16%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$4.69	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$0.36	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$14.07	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	39.54	18.53	39.54	19.23
Passenger Trips/Revenue Vehicle Hour	3.00	3.38	3.00	1.94
Passenger Trips/Revenue Vehicle Mile	0.08	0.18	0.08	0.10

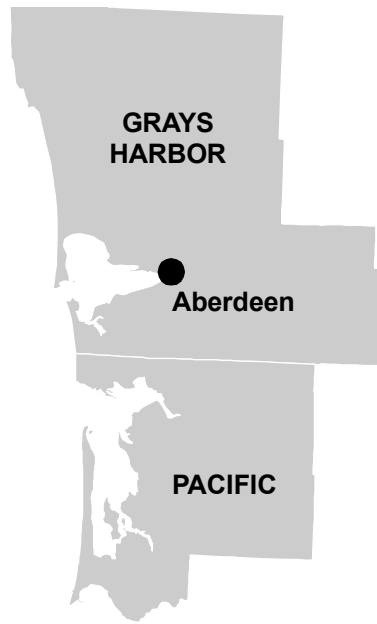
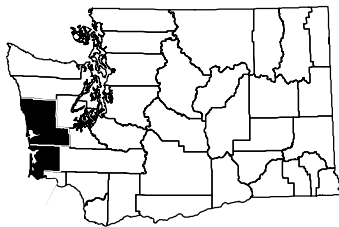


Coastal Community Action Program

R. Troy Colley **Executive Director**

117 East Third Street
Aberdeen, WA 98520
(360) 533-5100

Internet Home Page: www.coastalcap.org



System Snapshot

- Operating Name: Coastal Community Action Program
- Service Range: Grays Harbor and Pacific Counties
- Congressional Districts: 3, 6
- Legislative Districts: 19, 24, 35
- Planning Region: Southwest Washington RTPO
- Medicaid Brokerage Region: 6
- Type of Agency: Non-profit
- Governing Body: Board of directors with membership from public, private, and low-income sectors. Six seats are reserved for membership from each sector.
- Types of Service and Eligibility: Demand response, JARC, Paratransit, Medicaid
- Days of Service: Monday through Sunday
- Base Fare: \$1.00 per ride

Current Operations

- **Medicaid Transportation:** Paratransit Medical Transportation is a program that serves Medicaid clients. It utilizes volunteers to transport them to and from medical appointments. Clients are given first class individual assistance.
- **Non-Medicaid Transportation Assistance:** This program is operated by donations and volunteers. It is used to transport seniors and people with disabilities to and from medical appointments. Clients are given first class individual assistance.
- **American Cancer Society Transportation:** This is a small program funded by the American Cancer Society to utilize volunteers to transport cancer patients to and from treatment centers that are not available in Grays Harbor and Pacific Counties.

- **Off Grid/After Hours Job and Daycare Access:** This job access program helps low-income individuals travel to job sites that are not on the main transit lines or are during hours when Grays Harbor Transit is not available. This program also assists individuals in retraining programs to get to their schools or other training sites. It also provides transportation to daycare for the children of low-income working parents.

Revenue Service Vehicles

Four Ford E350 vans, model year 2005: one 8-passenger ADA accessible van and three ambulatory accessible 12-passenger vans.

Partnerships

Local Regional Transportation Planning Organization (RTPO)

Pacific Transit System

Employment Security Department

Ocean Park Resort

WorkFirst

WorkSource in Pacific County

Washington State Department of Social and Health Services (DSHS)

Pacific County Commissioners

Olympia Area Agency on Aging

Shoalwater Tribe

School districts

Pacific Economic Development Council

Peninsula Senior Activity Center

Cowlitz-Wahkiakum Council of Governments

Formal Plans

Area-Wide Job Access and Reverse Commute (JARC) Transportation Plan developed by Grays Harbor Council of Governments and the Southwest Washington Regional Transportation Planning Organization

2005 Achievements

- After nine months of development, the program finally became operational in May 2005.

2006 Objectives

- Increase ridership by including outreach to some of the more rural areas of Grays Harbor and Pacific Counties.

Long-range Plans

- Develop larger partnerships with some of the bigger local businesses, i.e., Weyerhaeuser, Westport Shipyard, Quinault Beach Resort, Ocean Spray, and Community Hospital.
- Increase ridership from Pacific County.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	4	5309	\$0.00
ADA Vehicles	1	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$83,000.00
Injuries	0	Other State	\$7,172.50
		Total	\$90,172.50
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$51,191.38	Local Capital Funds	\$245.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$90,417.50
Capital Costs	\$90,417.50		
Annual Operating Revenues		Demand Response Services	
Fare Revenues	\$346.00	Vehicle Miles	22,442
Contract Revenues	\$0.00	Vehicle Hours	600
		Passenger Trips	458
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$0.00	Vehicle Miles	22,442
5316 (JARC)	\$26,090.98	Vehicle Hours	600
Other	\$0.00	Passenger Trips	458
Total	\$26,090.98		
State Operating Assistance			
Rural Mobility Competitive	\$0.00		
Paratransit	\$16,926.90		
Other	\$7,827.50		
Total	\$24,754.40		
Other Operating Funds			
Local Operating	\$0.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$51,191.38		

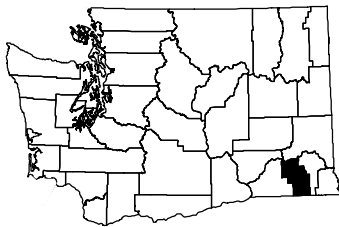
Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Coastal Community Action Program	Statewide Averages	Coastal Community Action Program	Statewide Averages
Fares/Operating Cost	0.68%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$111.77	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$2.28	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$85.32	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	37.40	18.53	37.40	19.23
Passenger Trips/Revenue Vehicle Hour	0.76	3.38	0.76	1.94
Passenger Trips/Revenue Vehicle Mile	0.02	0.18	0.02	0.10

Columbia County Public Transportation

Stephanie Guettinger **General Manager**

525 W. Cameron
Dayton, WA 99328
(509) 382-1647
Internet Home Page: www.columbiaco.com



System Snapshot

- Operating Name: Columbia County Public Transportation
- Service Range: Columbia County
- Congressional District: 5
- Legislative District: 16
- Planning Region: Palouse RTPO
- Medicaid Brokerage Region: 8
- Type of Agency: General Purpose Government
- Governing Body: Five-member board of directors comprised of three county commissioners, the mayor of Dayton, and the mayor of Starbuck
- Types of Service and Eligibility: General public demand response and vanpooling
- Days of Service: Weekdays, between 7:00 a.m. and 5:00 p.m. Medicaid transportation available 24 hours a day, seven days a week by appointment. Limited service on weekends during special events.
- Base Fare: \$1.50 per boarding under 60 years of age, \$1.00 per day for seniors (over 60) and persons with disabilities, and \$7.50 round trip for Walla Walla trips.

Current Operations

Columbia County Public Transportation (CCPT) operates demand response service, Monday through Friday, in Dayton and the outlying areas of Columbia County. In addition, CCPT is available for Medicaid transportation 24 hours a day, seven days a week by appointment. CCPT is the only public transportation available to the residents of Columbia County, as well as to residents of Waitsburg and Prescott in neighboring Walla Walla County. CCPT's current operations include the following:

- Provides transportation for all students who reside within a one-mile radius of the Dayton public school and the Blue Mountain Christian School as these schools do not provide transportation.
- Serves all of the medical clinics, hospitals, and nursing homes in Columbia and Walla Walla Counties.
- Provides transportation for Dayton, Waitsburg, and Prescott residents traveling to Walla Walla. This 62-mile round trip connects people to the nearest town where they can access specialty medical care, DSHS appointments, Welfare to Work and WorkFirst appointments, major shopping needs, area colleges and alternative schools, and many other necessary services not available in these small towns.
- Operates a vanpool program with vans operating in Columbia, Garfield, Asotin, and Walla Walla Counties.

***Note:** On February 7, 2005, the Columbia County Board of Commissioners voted unanimously to establish a county transit authority making Columbia County Public Transportation (CCPT) Washington State's 28th official transit system. By becoming an official transit system, CCPT is now eligible to participate in the state's vanpool grants program.*

Revenue Service Vehicles

Five ADA accessible vehicles: four equipped with wheelchair lifts, model years ranging from 1997-2005.

Six vans for vanpools.

Facilities

CCPT leases a building from the Port of Columbia with two offices, an upstairs meeting/training room and an indoor garage that holds six demand response vehicles (buses/vans).

Intermodal Connections

- Regional airport in Walla Walla
- Valley Transit's downtown transfer center in Walla Walla, where passengers can make connections to Valley Transit's intercity system
- Grapeline in Walla Walla, a shuttle service operated by Genie Tours, which gives residents access to Pasco, where they can connect with Greyhound and Amtrak

Partnerships

Local medical facilities

Public service agencies

Booker Rest Home and Assisted Living

People For People

Dayton School District

Local day care providers and families

Elk Drug Store

Blue Mountain Counseling

Patit Creek Adult Residential Treatment Center

St. Mary's Cancer Center

Seneca (local food processing plant)

Downtown retailers

Dayton Chamber of Commerce

Columbia County Senior Center

City of Dayton

Columbia County Public Health

St. Vincent de Paul

Aging and Long-Term Care

Project Timothy (Christian Aid Center)

Formal Plans

Palouse Regional Transportation Planning Organization

Transportation Policy Plan for Washington State

2005 Achievements

- Replaced one ADA accessible van.
- Established a County Transportation Authority.
- Passed a 0.4 percent sales tax initiative to secure local funding for public transportation.
- Started a vanpool program.
- Purchased a maintenance software program for small transit agencies.

2006 Objectives

- Purchase one 15-passenger ADA accessible minibus.
- Purchase 11 vanpool vans.
- Enter data and start using the new maintenance software program.
- Purchase and install three bus shelters.
- Hire an operations manager.
- Develop a transit comprehensive plan and transit development plan.
- Expand the vanpool program in Columbia County and surrounding areas in eastern Washington.
- Secure federal and state operating assistance to maintain existing service.

Long-range Plans

- Secure federal and state operating assistance to maintain existing levels of service and possibly expansion service.
- Replace five ADA accessible minibuses.
- Continue coordination efforts with Valley Transit and public service agencies in Walla Walla to better serve the transportation needs of residents in Columbia County and the communities of Waitsburg and Prescott located in adjacent Walla Walla County.
- Continue developing the vanpool program in Columbia County and surrounding eastern Washington counties.



Columbia County Public Transportation

Annual Operating Information

2005

Vehicles

Personal Vehicles In Service	0
Active Vehicles	10
ADA Vehicles	5

Volunteer Resources

Volunteer Drivers	0
Volunteer Hours	0

Safety

Fatalities	0
Major Incidents	0
Injuries	0

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$252,008.92
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Annual Capital Costs

Capital Costs	\$47,962.10
---------------	-------------

Annual Operating Revenues

Fare Revenues	\$31,550.70
Contract Revenues	\$99,923.48

Federal Operating Assistance

5311	\$106,051.28
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$106,051.28

State Operating Assistance

Rural Mobility Competitive	\$31,638.29
Paratransit	\$0.00
Other	\$0.00
Total	\$31,638.29

Other Operating Funds

Local Operating	\$71,292.67
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$340,456.42
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Sources of Capital Funds

Federal Capital Assistance

5309	\$38,592.81
5310	\$0.00
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$38,592.81

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00

Other Capital Funds

Local Capital Funds	\$9,592.44
Other Capital Funds	\$0.00
Total Capital Funds	\$48,185.25

Demand Response Services

Vehicle Miles	92,134
Vehicle Hours	5,299
Passenger Trips	29,161

Vanpool Services

Vehicle Miles	18,054
Vehicle Hours	364
Passenger Trips	2,466

Annual Service Totals

Vehicle Miles	110,188
Vehicle Hours	5,663
Passenger Trips	31,627

Performance Measures for 2005 Operations

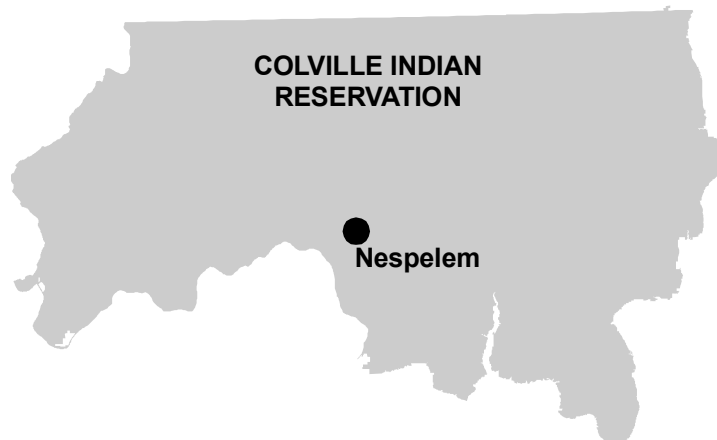
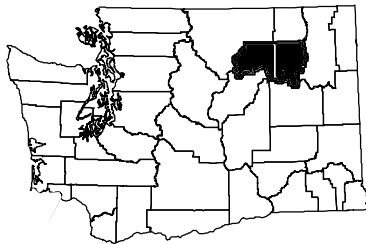
	Total Services		Demand Response Services		Vanpool Services	
	Columbia County Public Transportation	Statewide Averages	Columbia County Public Transportation	Statewide Averages	Columbia County Public Transportation	Statewide Averages
Fares/Operating Cost	12.52%	11.76%	—	—	—	—
Contract Revenues/Operating Cost	39.65%	37.20%	—	—	—	—
Operating Cost/Passenger Trip	\$7.97	\$11.60	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$2.29	\$2.23	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$44.50	\$41.37	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	19.46	18.53	17.39	19.23	49.60	27.80
Passenger Trips/Revenue Vehicle Hour	5.58	3.38	5.50	1.94	6.77	6.03
Passenger Trips/Revenue Vehicle Mile	0.29	0.18	0.32	0.10	0.14	0.22



Colville Confederated Tribes – Area Agency on Aging

Reva Dell Desautel Program Manager

PO Box 150
1 Colville Street
Nespelem, WA 98155
(509) 634-2759
Internet Home Page: www.colvilletribes.com



System Snapshot

- Operating Name: Colville Confederated Tribes – Area Agency on Aging
- Service Range: Colville Reservation, surrounding areas, and throughout the Northwest including Oregon, Idaho, and Canada
- Congressional Districts: 4, 5
- Legislative Districts: 7, 12
- Planning Regions: North East Washington RTPPO and North Central RTPPO
- Medicaid Brokerage Regions: 9, 10
- Type of Agency: Tribal Government
- Governing Body: Colville Business Council
- Types of Service and Eligibility: Demand response service for Elders (55 and over) residing within the Colville Indian Reservation
- Days of Service: Daily transportation for meals and other transportation when needed
- Base Fare: Free

Current Operations

Transportation for seniors to meal sites, meal delivery, appointments, and other basic services as well as cultural activities, senior dinners, and funerals/rosaries held throughout the Northwest.

Revenue Service Vehicles

Five vehicles total: four ambulatory accessible 10-passenger vans and one ADA accessible, 12-passenger van.

Facilities

Vehicles parked in bullpen, located in Purchasing Department.

Partnerships

Nespelem Seniors

Five Star Enterprise Community

Washington State Department of Transportation

Colville Confederated Tribes Planning Department

Area Agency on Aging Program

Colville Tribal Business Council

Town of Nespelem

Bureau of Indian Affairs

Indian Health Services

Colville Housing Authority

Formal Plans

The Nespelem Senior Van Project is included in the following:

- Colville Confederated Tribe's Community Economic Development strategies document
- Area Agency on Aging's program objectives
- USDA Five Star Enterprise Community designation benchmarks
- Okanogan County, North Central, and Northeast Washington Transportation Plans

2005 Achievements

- The Elders of the Colville Reservation attended several activities located on and near the Colville Reservation and other Reservations located in the Northwest.

2006 Objectives

- Encourage more Elders to participate in more activities, travel to nearby reservations and meet other people, and have more interaction with Elders of the Northwest region.

Long-range Plans

- Provide transportation to all the districts on the Colville Reservation to deliver meals and provide chore assistance to the Elders.



Colville Confederated Tribes – Area Agency on Aging

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	1	5309	\$0.00
ADA Vehicles	1	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$150.00
		Total	\$150.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$36,167.20
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$100.00
		Total	\$36,267.20
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$21,000.00	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$36,417.20
Capital Costs	\$0.00		
Annual Operating Revenues		Annual Service Totals	
Fare Revenues	\$0.00	Vehicle Miles	data unavailable
Contract Revenues	\$0.00	Vehicle Hours	data unavailable
Federal Operating Assistance		Passenger Trips	data unavailable
5311	\$0.00		
5311 (f)	\$0.00		
5316 (JARC)	\$0.00		
Other	\$0.00		
Total	\$0.00		
State Operating Assistance			
Rural Mobility Competitive	\$0.00		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$0.00		
Other Operating Funds			
Local Operating	\$0.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$0.00		

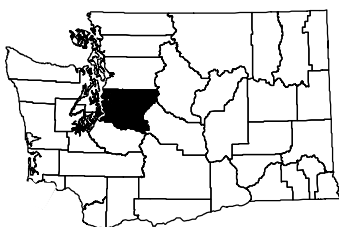
Performance Measures for 2005 Operations

	Total Services	
	Colville Confederated Tribes – Area Agency on Aging	Statewide Averages
Fares/Operating Cost	N.A.	11.76%
Contract Revenues/Operating Cost	N.A.	37.20%
Operating Cost/Passenger Trip	data unavailable	\$11.60
Operating Cost/Revenue Vehicle Mile	data unavailable	\$2.23
Operating Cost/Revenue Vehicle Hour	data unavailable	\$41.37
Revenue Vehicle Miles/Revenue Vehicle Hour	data unavailable	18.53
Passenger Trips/Revenue Vehicle Hour	data unavailable	3.38
Passenger Trips/Revenue Vehicle Mile	data unavailable	0.18

Lynn Moody
Director of Transportation
and Interpreter Services

14812 Main Street
Bellevue, WA 98007-5245
(425) 943-6764

Internet Home Page: www.hope-link.org



System Snapshot

- Operating Name: Hopelink
- Service Range: King County
- Congressional Districts: 7, 8, 2
- Legislative Districts: 5, 11, 30, 32, 33, 34, 36, 37, 41, 43, 45, 46, 47, 48
- Planning Region: Puget Sound Regional Council
- Medicaid Brokerage Region: 3
- Type of Agency: Non-profit
- Governing Body: Community Action Agency Structure—one third of the members represent clients, one third represent the community at large, and one third represent government
- Types of Service and Eligibility: Hopelink's direct transportation services are generally provided through contracts it acquires through competitively bid processes. The primary contract operated during state fiscal year 2005 was the King County Metro DART Service. The DART service is a general public deviated fixed route service. The service includes fourteen transit routes.
- Days of Service: DART service hours and days vary from route to route.
- Base Fare: King County Metro Transit fare structure

Current Operations

- Operates the Metro Transit DART Service under contract with King County. The service is a general public deviated fixed route service. DART offers variable routing in some areas within King County. It operates on a fixed schedule, but one that has more flexibility than regular Metro Transit service.
- Medicaid transportation broker for Region 3 (King County).

Revenue Service Vehicles

34 vehicles owned, all ADA accessible: 27 Ford 2002 E-Series Goshens, five International 3400 Startrans, and two Ford 1997 E-Series Goshens.

Bailment Agreement with King County Metro: two ADA accessible Ford 1997 E-Series Goshens.

Intermodal Connections

Sounder Commuter Rail

Water Taxi (Argosy Cruises)

Partnerships

King County Metro

City of Kent

Argosy Cruises

Auburn School District

Boyer Children's Clinic

City of Seattle Human Services Department

Harborview Medical Center

Kent School District

King County Key Partners In Transportation

King County Metro

Mount Si Senior Center

Non-profit Insurance Pool (NPIP)

Northshore School District

Northwest Kidney Center

Puget Sound Educational Service District

Sound Transit

Seattle/King County Taxi Advisory Group

United Way

Various medical providers and facilities in King County

Washington State Department of Social and Health Services

Washington State Department of Transportation

Formal Plans

Puget Sound Regional Council

King County Metro

2005 Achievements

- Provided 680,850 passenger trips (an increase of 9 percent from last year).
- Provided driver training to local transportation providers.

2006 Objectives

- Provide 690,000 passenger trips.
- Acquire scheduling and dispatch software.
- Develop plan to move from subcontracted fleet maintenance to an in-house maintenance program.
- Expand the Hopelink Driver Training Program offered to external customers.

Long-range Plans

- Develop systems and procedures that better prepare Hopelink to respond to community emergencies.
- Expand access to community activities, social services, employment, education, and health care.
- Expand the use of technology to optimize agency systems and processes and to improve customer service.

Annual Operating Information**2005****Vehicles**

Personal Vehicles In Service	0
Active Vehicles	36
ADA Vehicles	36

Volunteer Resources

Volunteer Drivers	0
Volunteer Hours	0

Safety

Fatalities	0
Major Incidents	2
Injuries	5

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$3,475,211.00
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Annual Capital Costs

Capital Costs	\$0.00
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Annual Operating Revenues

Fare Revenues	\$148,001.00
Contract Revenues	\$3,327,210.00

Federal Operating Assistance

5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$0.00

State Operating Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other	\$0.00
Total	\$0.00

Other Operating Funds

Local Operating	\$0.00
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$3,475,211.00
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Sources of Capital Funds**Federal Capital Assistance**

5309	\$0.00
5310	\$0.00
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$0.00

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00

Other Capital Funds

Local Capital Funds	\$0.00
Other Capital Funds	\$0.00
Total Capital Funds	\$0.00

Deviated Fixed Route Services

Revenue Vehicle Miles	766,355
Revenue Vehicle Hours	64,172
Passenger Trips	680,850

Annual Service Totals

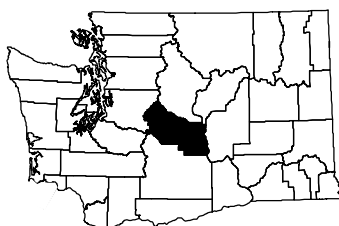
Revenue Vehicle Miles	766,355
Revenue Vehicle Hours	64,172
Passenger Trips	680,850

Performance Measures for 2005 Operations

	Total Services		Deviated Fixed Route Services	
	Hopelink	Statewide Averages	Hopelink	Statewide Averages
Fares/Operating Cost	4.26%	11.76%	—	—
Contract Revenues/Operating Cost	95.74%	37.20%	—	—
Operating Cost/Passenger Trip	\$5.10	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$4.53	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$54.15	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	11.94	18.53	11.94	15.32
Passenger Trips/Revenue Vehicle Hour	10.61	3.38	10.61	9.15
Passenger Trips/Revenue Vehicle Mile	0.89	0.18	0.89	0.60

Larry Anderson
HopeSource Transportation V.P.

601 West 5th
PO Box 680
Ellensburg, WA 98926
(509) 925-1448
Internet Home Page: www.hopesource.us



System Snapshot

- Operating Name: HopeSource (formerly known as Kittitas County Action Council)
- Service Range: Kittitas County
- Congressional District: 4
- Legislative District: 13
- Planning Region: Quad County RTPO
- Medicaid Brokerage Region: 8
- Type of Agency: Non-profit
- Governing Body: Board of Directors with membership from community, elected official, and representative sectors
- Types of Service and Eligibility: Fixed route and demand response for the general public. Demand response for seniors, youth, people with disabilities, and people with low-incomes including their employment-related needs.
- Days of Service: Monday through Friday
- Base Fare: Local fare: \$1.00 each way, \$0.75 discounted rate. Ellensburg to Upper County: \$2.50 each way, \$1.50 discounted rate. Ellensburg to Kittitas: \$1.50 each way, \$1.00 discounted rate. Ellensburg to Yakima: \$5.00 each way. Discounts are available to persons aged 60 years and over, persons under 18 years, and people with disabilities.

Current Operations

HopeSource provides intercity service with three round trips daily between Ellensburg and the Upper County and two trips daily between Ellensburg and Kittitas. HopeSource also makes two trips per month between Ellensburg and Yakima.

Revenue Service Vehicles

Nine vehicles total.

Seven ADA accessible vehicles: five 15-passenger minibuses, one 17-passenger minibus, and one seven-passenger minivan.

Two ambulatory accessible vehicles: one seven-passenger minivan and one five-passenger sedan.

Intermodal Connections

Greyhound

Partnerships

City of Ellensburg

Southeast Washington Aging and Long-Term Care

Regional and State governmental entities

Local school districts

Social service agencies

Central Washington University

Formal Plans

Strategic Plan for Kittitas County Action Council

Aging and Long-Term Care Regional Plan for Senior Services

Kittitas-Yakima Local Area Plan for WorkFirst

Washington State Transportation Plan

Regional Transportation Planning Committee member

2005 Achievements

- Added weekend service through the summer months for the first time.
- Began a partnership with Central Washington University that is developing into a plan to alleviate parking problems and traffic congestion through expanded transit service, not only for the University but for the benefit of those within the larger community.
- Expanded service hours to include before and after work hours transportation.

2006 Objectives

- Develop the above-mentioned partnership with Central Washington University to the point of implementing a new service in the area. Have the plan in place for regional transportation between Kittitas, Grant, Adams, and Lincoln Counties.

Long-range Plans

- Provide human services transportation east and west from Snoqualmie Pass to Vantage and north to south from Wenatchee to Yakima.
- Develop a connection between Ellensburg and Yakima.
- Provide increased service between Ellensburg and Yakima: increase hours of operation to include accessibility to and from work places, provide transportation for Suncadia resort employees, and provide shuttle services for attendees of area conferences.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	9	5309	\$0.00
ADA Vehicles	7	5310	\$38,000.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$38,000.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$26,599.45
Injuries	0	Other State	\$0.00
		Total	\$26,599.45
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$410,000.00	Local Capital Funds	\$11,228.85
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$75,828.30
Capital Costs	\$45,000.00		
Annual Operating Revenues		Demand Response Services	
Fare Revenues	\$5,000.00	Revenue Vehicle Miles	120,000
Contract Revenues	\$0.00	Revenue Vehicle Hours	8,652
		Passenger Trips	20,076
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$0.00	Revenue Vehicle Miles	120,000
5316 (JARC)	\$0.00	Revenue Vehicle Hours	8,652
Other	\$0.00	Passenger Trips	20,076
Total	\$0.00		
State Operating Assistance			
Rural Mobility Competitive	\$171,000.00		
Paratransit	\$25,000.00		
Other	\$29,000.00		
Total	\$225,000.00		
Other Operating Funds			
Local Operating	\$190,000.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$420,000.00		

Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	HopeSource	Statewide Averages	HopeSource	Statewide Averages
Fares/Operating Cost	1.22%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$20.42	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$3.42	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$47.39	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	13.87	18.53	13.87	19.23
Passenger Trips/Revenue Vehicle Hour	2.32	3.38	2.32	1.94
Passenger Trips/Revenue Vehicle Mile	0.17	0.18	0.17	0.10



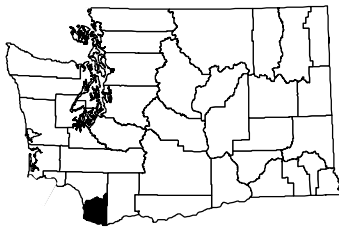
Gail Bauhs
Brokerage Director

201 NE 73rd Street, Suite 101

Vancouver, WA 98665

(360) 694-6577

Internet Home Page: www.humanservicescouncil.com



System Snapshot

- Operating Name: Human Services Council (HSC)
- Service Range: Clark County
- Congressional District: 3
- Legislative Districts: 15, 17, 18, 49
- Planning Regions: Southwest Washington Regional Transportation Council and Southwest Washington RTPO
- Medicaid Brokerage Region: 7
- Type of Agency: Non-profit
- Governing Body: Board of Directors consisting of 15 members representative of public and private agencies and volunteers in the fields of health, welfare, recreation, schools, business, labor, and other community groups
- Types of Service and Eligibility: Demand response transportation for Medicaid clients, seniors, persons with disabilities, and people with low-incomes
- Days of Service: 7 days a week, 24 hours a day
- Base Fare: Free

Current Operations

- Medicaid transportation broker for Region 7 (Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties).
- Employment transportation broker for low-income residents of Clark County.
- Together with the Southwest Washington Area Agency on Aging, broker for senior transportation to area nutrition sites and adult day health centers.

Revenue Service Vehicles

All vehicles are owned and operated by HSC's contracted vendors. Vehicle types include ambulatory sedans, wheelchair vans, and volunteer personal vehicles.

Partnerships

C-Tran

Mercy 1 Transportation

Quad City Cab

Southwest Washington Regional Transportation Council

ARC of Clark County

Clark College

Clark County Department of Community Services

Clark County Department of Corrections

Columbia River Mental Health Services

Disability Resources

Goodwill Industries

Innovative Services

Partners in Careers

SHARE, Inc.

Washington State Department of Corrections

Washington State Department of Services for the Blind

Washington State Department of Social and Health Services

Washington State Department of Vocational Rehabilitation

Washington State Employment Security Department

YWCA

Formal Plans

Transportation Improvement Plan

Metropolitan Transportation Plan for Clark County

2005 Achievements

- Obtained grant from local foundation to provide additional employment transportation services to individuals with mental health issues.
- Began shuttle service from local homeless shelter to day-labor employment site.
- Established direct phone number to Employment Transportation staff to enhance rider access for scheduling demand response trips.
- Coordinated Medicaid tracking systems to minimize duplication of services.
- Brokered 223,582 trips for Medicaid clients in Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties (Region 7) during state fiscal year 2005.
- Brokered 93,441 employment transportation trips for low-income residents of Clark County during state fiscal year 2005.

2006 Objectives

- Expand partnerships with local employers, colleges, and training providers to establish shuttle service to sites that are not accessible by local transit.
- Work with local transit to plan service to connect riders outside the public transportation benefit area (PTBA) to the nearest transit center.
- Coordinate with Ride Connection volunteer transportation program to broker trips to life-sustaining and other medically urgent services.
- Relocate to a new HSC office site.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	0	5309	\$0.00
ADA Vehicles	0	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$468,746.03	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Demand Response Services	
Fare Revenues	\$0.00	Revenue Vehicle Miles	103,533
Contract Revenues	\$0.00	Revenue Vehicle Hours	3,854
Federal Operating Assistance		Passenger Trips	12,146
5311	\$0.00		
5311 (f)	\$0.00	Fixed Route Services	
5316 (JARC)	\$78,325.54	Revenue Vehicle Miles	data unavailable
Other	\$0.00	Revenue Vehicle Hours	data unavailable
Total	\$78,325.54	Passenger Trips	81,295
State Operating Assistance			
Rural Mobility Competitive	\$0.00	Annual Service Totals¹	
Paratransit	\$372,569.57	Revenue Vehicle Miles	103,533
Other	\$0.00	Revenue Vehicle Hours	3,854
Total	\$372,569.57	Passenger Trips	93,441
Other Operating Funds			
Local Operating	\$17,850.92		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$468,746.03		

¹These revenue vehicle miles and revenue vehicle hours are incomplete and only associated with the 12,146 demand response passenger trips. Data is unavailable for the revenue vehicle miles and hours associated with 81,295 passenger trips provided by fixed route services.

Human Services Council

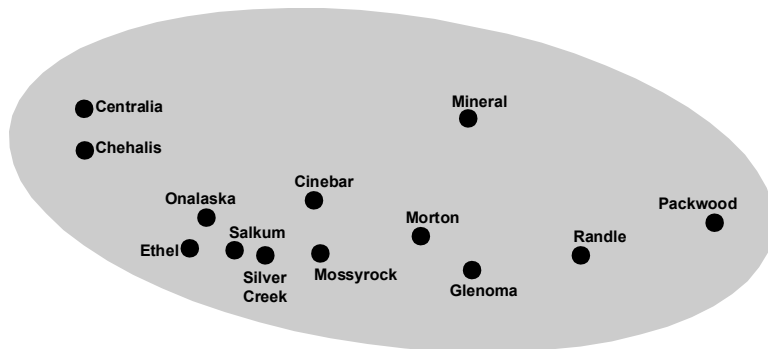
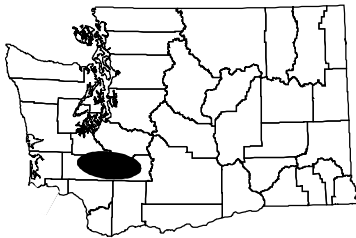
Performance Measures for 2005 Operations

	Total Services		Demand Response Services		Fixed Route Services	
	Human Services Council	Statewide Averages	Human Services Council	Statewide Averages	Human Services Council	Statewide Averages
Fares/Operating Cost	N.A.	11.76%	—	—	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—	—	—
Operating Cost/Passenger Trip	\$5.02	\$11.60	—	—	—	—
Operating Cost/Revenue Vehicle Mile	data unavailable	\$2.23	—	—	—	—
Operating Cost/Revenue Vehicle Hour	data unavailable	\$41.37	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	data unavailable	18.53	26.86	19.23	data unavailable	12.57
Passenger Trips/Revenue Vehicle Hour	data unavailable	3.38	3.15	1.94	data unavailable	1.58
Passenger Trips/Revenue Vehicle Mile	data unavailable	0.18	0.12	0.10	data unavailable	0.13



Douglas H. Hayden
Executive Director

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Morton, WA 98356
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System Snapshot

- Operating Name: White Pass Community Services Coalition dba L.E.W.I.S. Mountain Highway Transit
- Service Range: Eastern Lewis and southeastern Pierce Counties
- Congressional District: 3
- Legislative District: 20
- Planning Region: Southwest Washington RTPO
- Medicaid Brokerage Region: 6
- Type of Agency: Non-profit
- Governing Body: Four-member board of directors
- Types of Service and Eligibility: Fixed-route, intercity service for general public and deviated-route service and demand response for passengers with disabilities. Shuttle service for seniors and passengers with disabilities.
- Days of Service: Monday through Friday for fixed route and dial-a-ride. Tuesdays and Thursdays for shuttle.
- Base Fare: Regular fare – \$2.00 per boarding; seniors/people with disabilities fare – \$1.00 per boarding.

Current Operations

- Fixed-route service through rural Lewis County communities. Route runs between Packwood, Randle, Glenoma, Morton, Mossyrock, Silver Creek, Salkum, Ethel, Onalaska to Centralia.
- Connections in Centralia: Centralia Community College, Amtrak Station, Lewis County Mall (site of DSHS-WorkFirst and Employment Security's WorkSource programs), Lewis County Courthouse, and Juvenile Justice Center.

- Deviated-route service $\frac{3}{4}$ of a mile from the fixed-route service to accommodate seniors and people with disabilities.
- Shuttle for seniors and people with disabilities which runs between Packwood and Morton on Tuesdays and Thursdays and provides connections to the main L.E.W.I.S. Mountain Highway Transit service.

Revenue Service Vehicles

Six ADA accessible minibuses: two 24-passenger, two 19-passenger, one 15-passenger, and one nine-passenger.

Facilities

One 40 x 60 foot and one 50 x 75 foot building to garage vehicles.

Intermodal Connections

Greyhound terminal in Centralia

Park & Ride lot in Centralia

Amtrak Station in Centralia

Twin Transit

Centralia-Chehalis Airport via connection with Twin Transit

CAPS (Lower Columbia Community Action Council transportation program) via Twin Transit

Partnerships

Southwest Transportation Area-wide Rural Service Project (STARS)—Twin Transit, Pacific Transit, Lower Columbia Community Action Council, and White Pass Community Services Coalition

Lewis County Rural Transit Plan—transportation providers, social service providers, local governments, and RTPPO

Affordable Housing Network of Lewis County—social service providers, housing associations, and local governments

Formal Plans

Washington State Transportation Plan

Washington Intercity Public Transportation Network Final Report

Southwest Washington Regional Transportation Planning Organization's draft Regional Transportation Plan

Twin Transit's Transit Development Plan 2002-2008

Lewis County Rural Transit Plan 1998-1999

Lewis County Comprehensive Plan

Affordable Housing Network Lewis County's Continuum of Care Plan 2001-present

2005 Achievements

- Received funding for two new buses.
- Awarded funding to begin service between Morton in central Lewis County and Elk Plain in southeastern Pierce County.

2006 Objectives

- Establish bus service from Morton to Elk Plain with connection to Pierce Transit's Route 1 and 402 bus service.
- Establish Twin Transit as a county-wide public transportation benefit area (PTBA).
- Increase coordination among transportation service providers between Cowlitz, Pacific, Lewis, Thurston, and Pierce Counties.

Long-range Plans

- Provide county-wide public transportation.
- Enhance connection between eastern Lewis County and southeastern Pierce County.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	4	5309	\$0.00
ADA Vehicles	4	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$243,078.75	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Fixed Route Services	
Fare Revenues	\$13,759.50	Revenue Vehicle Miles	32,174
Contract Revenues	\$0.00	Revenue Vehicle Hours	931
		Passenger Trips	2,360
Federal Operating Assistance			
5311	\$0.00	Intercity Services	
5311 (f)	\$95,468.61	Revenue Vehicle Miles	32,174
5316 (JARC)	\$0.00	Revenue Vehicle Hours	931
Other	\$0.00	Passenger Trips	2,360
Total	\$95,468.61		
State Operating Assistance		Annual Service Totals	
Rural Mobility Competitive	\$112,878.61	Vehicle Miles	64,348
Paratransit	\$16,740.00	Vehicle Hours	1,862
Other	\$0.00	Passenger Trips	4,720
Total	\$129,618.61		
Other Operating Funds			
Local Operating	\$4,232.03		
Other Operating	\$43,965.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$287,043.75		

Performance Measures for 2005 Operations

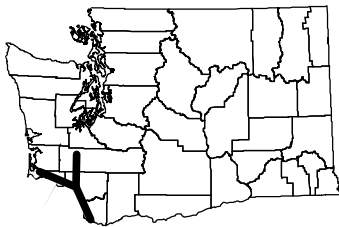
	Total Services		Fixed Route Services		Intercity Services	
	L.E.W.I.S. Mountain Highway Transit	Statewide Averages	L.E.W.I.S. Mountain Highway Transit	Statewide Averages	L.E.W.I.S. Mountain Highway Transit	Statewide Averages
Fares/Operating Cost	5.66%	11.76%	—	—	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—	—	—
Operating Cost/Passenger Trip	\$51.50	\$11.60	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$3.78	\$2.23	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$130.55	\$41.37	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	34.56	18.53	34.56	12.57	34.56	37.85
Passenger Trips/Revenue Vehicle Hour	2.53	3.38	2.53	1.58	2.53	2.94
Passenger Trips/Revenue Vehicle Mile	0.07	0.18	0.07	0.13	0.07	0.08



Lower Columbia Community Action Council

Alan Rose
Community Services Program Director

PO Box 2129
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Longview, WA 98632
(360) 425-3430
Internet Home Page: www.lccac.org



System Snapshot

- Operating Name: Lower Columbia Community Action Council (CAP)
- Service Range: Longview to Naselle, Longview to Chehalis, Longview to Vancouver.
- Congressional District: 3
- Legislative Districts: 18, 19, 20, 49
- Planning Regions: Southwest Washington RTPPO and Cowlitz-Wahkiakum Council of Governments
- Medicaid Brokerage Region: 7
- Type of Agency: Non-profit
- Governing Body: Twelve-member Board of Directors with representation from the private, disadvantaged, and public sectors
- Types of Service and Eligibility: Fixed-route service for the general public and demand response for senior citizens and people with disabilities
- Days of Service: Monday through Saturday
- Base Fare: \$1.00. Students ride free.

Current Operations

- Three round trips Monday through Friday and two round trips Saturday between Longview (Cowlitz County) to Vancouver (Salmon Creek Park & Ride in Clark County) with stops in Kelso, Kalama, Woodland, LaCenter, and Ridgefield.
- Two round trips Monday through Friday between Longview to Chehalis (Lewis County) with stops in Castle Rock and Exit 63 near Toledo/Winlock.
- Paratransit services in the Longview/Kelso area.
- Demand response services for seniors living in Cowlitz and Wahkiakum Counties.

- Transportation for private pay clients.
- Rides for seniors provided by volunteer drivers as a Retired Senior Volunteer Program (RSVP) agency.
- Medicaid client transportation services.

Revenue Service Vehicles

Six vehicles total, all ADA accessible and equipped with bike racks: one 14-passenger minibus, four 12-passenger vans, and one 11-passenger van.

Intermodal Connections

Community Urban Bus Service (CUBS) in Longview/Kelso

Pacific Transit in Naselle

L.E.W.I.S. Mountain Transit in Lewis County

C-TRAN in Clark County

Twin Transit in Lewis County

Greyhound Bus Lines in Kelso

Amtrak in Kelso

Salmon Creek Park & Ride in Clark County

Partnerships

Local and county government officials

Intergovernmental entities

Various transportation providers, business, and community leaders

C-TRAN

CUBS Transit

L.E.W.I.S. Mountain Highway Transit

Twin Transit

Pacific Transit

Formal Plans

Washington State Transportation Plan

Southwest Washington Regional Transportation Planning
Organization's Regional Transportation Plan

Coordination with local transit agencies' plans (CUBS, Twin Transit,
L.E.W.I.S. Mountain Highway Transit, and C-TRAN)

Close coordination with Cowlitz-Wahkiakum Council of Governments

2005 Achievements

- Increased ridership in each of the 12 months operated.
- Addition of two new 14-passenger vans, model year 2005.

2006 Objectives

- Addition of Centralia and Tumwater to the northbound route.
- Saturday service to include two round trips between Longview and Vancouver and one round trip between Longview and Tumwater.
- Increase ridership and awareness of services.

Long-range Plans

- Find additional public funding for rural programs currently funded solely through state grants.
- Continually grow ridership and public awareness of services.
- Develop a county commuter service to provide public transportation outside the CUBS service area (Longview-Kelso). Such a service would provide a daily "commute loop" for people traveling between Longview Transit Center and Woodland, Kalama, Castle Rock, and Lexington.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	8	Federal Capital Assistance	
Active Vehicles	6	5309	\$0.00
ADA Vehicles	6	5310	\$0.00
Volunteer Resources		5311	\$0.00
Volunteer Drivers	8	5311 (f)	\$0.00
Volunteer Hours	4,656	5316 (JARC)	\$0.00
Safety		Other	\$0.00
Fatalities	0	Total	\$0.00
Major Incidents	0	State Capital Assistance	
Injuries	0	Rural Mobility Competitive	\$77,006.40
Annual Operating and Administrative Expenses		Paratransit	\$0.00
Operating and Administrative Expenses	\$200,127.28	Other State	\$0.00
Annual Capital Costs		Total	\$77,006.40
Capital Costs	\$96,528.00	Other Capital Funds	
Annual Operating Revenues		Local Capital Funds	\$19,251.60
Fare Revenues	\$7,870.64	Other Capital Funds	\$0.00
Contract Revenues	\$0.00	Total Capital Funds	\$96,258.00
Federal Operating Assistance		Demand Response Services	
5311	\$0.00	Revenue Vehicle Miles	129,379
5311 (f)	\$0.00	Revenue Vehicle Hours	8,816
5316 (JARC)	\$0.00	Passenger Trips	4,262
Other	\$0.00	Fixed Route Services	
Total	\$0.00	Revenue Vehicle Miles	112,371
State Operating Assistance		Revenue Vehicle Hours	3,312
Rural Mobility Competitive	\$192,257.04	Passenger Trips	9,327
Paratransit	\$0.00	Annual Service Totals	
Other	\$0.00	Vehicle Miles	241,750
Total	\$192,257.04	Vehicle Hours	12,128
Other Operating Funds		Passenger Trips	13,589
Local Operating	\$0.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$200,127.68		

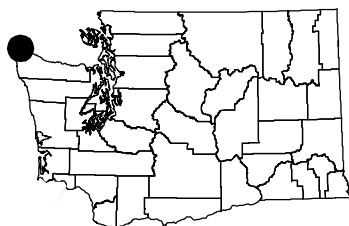
Performance Measures for 2005 Operations

	Total Services		Demand Response Services		Fixed Route Services	
	Lower Columbia Community Action Council	Statewide Averages	Lower Columbia Community Action Council	Statewide Averages	Lower Columbia Community Action Council	Statewide Averages
Fares/Operating Cost	3.93%	11.76%	—	—	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—	—	—
Operating Cost/Passenger Trip	\$14.73	\$11.60	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$0.83	\$2.23	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$16.50	\$41.37	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	19.93	18.53	14.68	19.23	33.93	12.57
Passenger Trips/Revenue Vehicle Hour	1.12	3.38	0.48	1.94	2.82	1.58
Passenger Trips/Revenue Vehicle Mile	0.06	0.18	0.03	0.10	0.08	0.13



Patty Manuel
Assistant General Manager

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Neah Bay, WA 98357
(360) 645-3100
Internet Home Page: www.makah.com/transit.htm



System Snapshot

- Operating Name: Makah Public Transit
- Service Range: Neah Bay village and surrounding housing areas
- Congressional District: 6
- Legislative District: 24
- Planning Region: Peninsula RTPPO
- Medicaid Brokerage Region: 5
- Type of Agency: Tribal Government
- Governing Body: Makah Indian Tribal Council
- Types of Service and Eligibility: 16-mile fixed route service available to the general public. Demand response for people with disabilities and seniors aged 62 and older.
- Days of Service: Monday through Saturday
- Base Fare: Youth aged six and under, seniors aged 62 and over, and people with disabilities – free. Adults – \$0.25.

Current Operations

Fixed route service for the general public from community subdivisions to primary destinations such as the General Store, Post Office, Makah Tribal Business Offices, Senior Citizens Programs, Social and Health Services, Indian Health Services, USDA Commodities Program, and connection service to Clallam Transit.

Revenue Service Vehicles

Two 20-passenger, ADA accessible minibuses.

Intermodal Connections

Clallam Transit

Partnerships

Bureau of Indian Affairs Roads Branch

Collaboration with others in the tribal organizational structure:

Operations Department

Realty Program

Forestry Program

Planning and Economic Development

Makah Cultural and Research Center

Makah Housing Authority

Formal Plans

Makah Operations Department Plan of Operations

Peninsula RTPPO plans

Makah Comprehensive Plan

Clallam Transit plans

2005 Achievements

- Service maintained at best possible levels despite ongoing mechanical problems with both vehicles. (The remoteness of the Makah Reservation makes it difficult to obtain the necessary mechanical services due to the distance involved which leads to increased downtime for inoperable vehicles.)

2006 Objectives

- The Makah Public Transit schedule continues to allow for the connection twice daily with Clallam Transit.

Long-range Plans

- Increase the fleet to a minimum of 2 buses again.
- Expand services to more distant housing subdivisions on the Reservation.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	2	5309	\$0.00
ADA Vehicles	2	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$183,235.98	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Fixed Route Services	
Fare Revenues	\$1,704.35	Revenue Vehicle Miles	34,531
Contract Revenues	\$0.00	Revenue Vehicle Hours	44,650
Federal Operating Assistance		Passenger Trips	2,713
5311	\$0.00		
5311 (f)	\$0.00	Annual Service Totals	
5316 (JARC)	\$0.00	Revenue Vehicle Miles	34,531
Other	\$0.00	Revenue Vehicle Hours	44,650
Total	\$0.00	Passenger Trips	2,713
State Operating Assistance			
Rural Mobility Competitive	\$89,152.27		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$89,152.27		
Other Operating Funds			
Local Operating	\$92,379.36		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$183,235.98		

Performance Measures for 2005 Operations

	Total Services		Fixed Route Services	
	Makah Public Transit	Statewide Averages	Makah Public Transit	Statewide Averages
Fares/Operating Cost	0.93%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$67.54	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$5.31	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$4.10	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	0.77	18.53	0.77	12.57
Passenger Trips/Revenue Vehicle Hour	0.06	3.38	0.06	1.58
Passenger Trips/Revenue Vehicle Mile	0.08	0.18	0.08	0.13

Mt. Adams Transportation Service

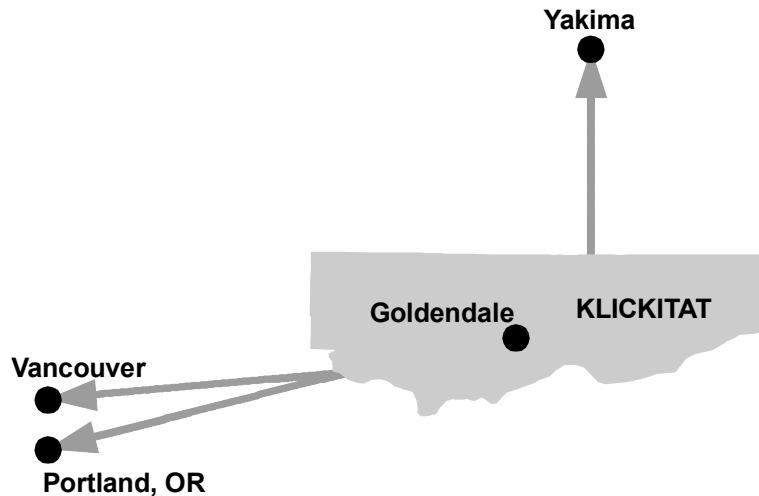
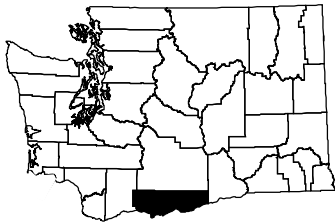
Eric Olsen **Transportation Manager**

115 West Court, MS-CH-21

Goldendale, WA 98620

(509) 773-3060

Internet Home Page: www.klickitatcounty.org/senior



System Snapshot

- Operating Name: Klickitat County Senior Services dba Mt. Adams Transportation Service (MATS)
- Service Range: Klickitat County with adjacent destinations in the Columbia River Gorge and Yakima as well as Portland and Vancouver for medical appointments
- Congressional District: 4
- Legislative District: 15
- Planning Region: Southwest Washington Regional Transportation Council
- Medicaid Brokerage Region: 7
- Type of Agency: General Purpose Government
- Governing Body: Klickitat County
- Types of Service and Eligibility: Dial-a-Ride and volunteer drivers for the general public
- Days of Service: Monday through Friday
- Base Fare: \$1.00 local

Current Operations

Mt. Adams Transportation Services (MATS) provides Medicaid, public, and senior transportation for medical appointments, shopping, education, and recreation.

Revenue Service Vehicles

Seven buses and one minivan.

All are ADA accessible.

Facilities

Offices in White Salmon and Goldendale.

Intermodal Connections

Amtrak

Partnerships

Gorge Translink

Formal Plans

Jobs Access Reverse Commute (JARC) Plan of the WorkFirst
Transportation Initiative

Local Area Plan of the WorkFirst Coalition

Regional Transportation Plan for Southwest Washington

Pueblo del Rio Plan in Roosevelt, Washington

Transportation providers of Klickitat and Skamania Counties
in Washington and Hood River and Wasco Counties in Oregon
are working on coordinating services and creating a plan.

2005 Achievements

- Provided safe and efficient transportation to the rural population in Klickitat County.
- Expanded service which included transportation from the rural areas to the new Pioneer Center building in White Salmon for senior activities and meals.

2006 Objectives

- Continue to provide the same quality service to the public as done in 2005.
- Work with Gorge Translink to expand transportation opportunities in the Columbia River Gorge.

Long-range Plans

- Develop service connections to Toppenish and Yakima to the north and Skamania to the west. This would help expand transportation opportunities for Native Americans seeking services in the Yakima Valley and individuals wanting training and employment in Vancouver.

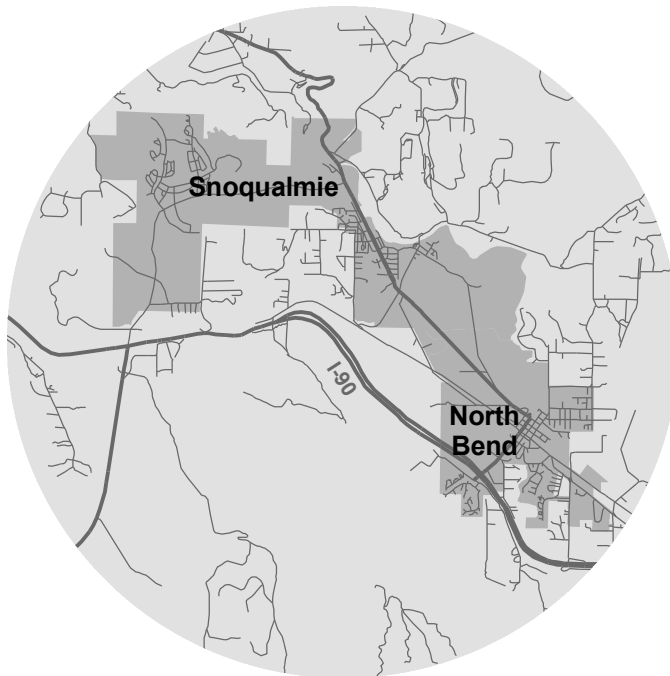
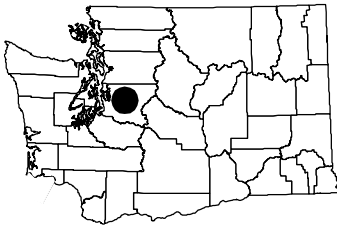
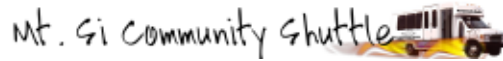
Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	8	5309	\$0.00
ADA Vehicles	8	5310	\$0.00
Volunteer Resources		5311	\$70,081.54
Volunteer Drivers	0	5311 (f)	\$0.00
Volunteer Hours	0	5316 (JARC)	\$0.00
Safety		Other	\$0.00
Fatalities	0	Total	\$70,081.54
Major Incidents	0	State Capital Assistance	
Injuries	0	Rural Mobility Competitive	\$0.00
Annual Operating and Administrative Expenses		Paratransit	\$1,592.00
Operating and Administrative Expenses	\$655,518.06	Other State	\$0.00
Annual Capital Costs		Total	\$1,592.00
Capital Costs	\$89,596.93	Other Capital Funds	
Annual Operating Revenues		Local Capital Funds	\$17,923.39
Fare Revenues	\$22,195.43	Other Capital Funds	\$0.00
Contract Revenues	\$0.00	Total Capital Funds	\$89,596.93
Federal Operating Assistance		Demand Response Services	
5311	\$152,681.00	Revenue Vehicle Miles	502,005
5311 (f)	\$0.00	Revenue Vehicle Hours	17,439
5316 (JARC)	\$128,400.41	Passenger Trips	25,956
Other	\$0.00	Annual Service Totals	
Total	\$281,081.41	Revenue Vehicle Miles	502,005
State Operating Assistance		Revenue Vehicle Hours	17,439
Rural Mobility Competitive	\$120,331.00	Passenger Trips	25,956
Paratransit	\$44,202.38		
Other	\$0.00		
Total	\$164,533.38		
Other Operating Funds			
Local Operating	\$219,449.69		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$687,259.91		

Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Mt. Adams Transportation Service	Statewide Averages	Mt. Adams Transportation Service	Statewide Averages
Fares/Operating Cost	3.39%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$25.25	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$1.31	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$37.59	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	28.79	18.53	28.79	19.23
Passenger Trips/Revenue Vehicle Hour	1.49	3.38	1.49	1.94
Passenger Trips/Revenue Vehicle Mile	0.05	0.18	0.05	0.10

Ruth Tolmasoff
Director

PO Box 806
411 Main Avenue South
North Bend, WA 98045
(425) 888-3434
Internet Home Page: www.mtscommunityshuttle.org



System Snapshot

- Operating Name: Mt. Si Community Shuttle
- Service Range: Upper Snoqualmie Valley
- Congressional District: 8
- Legislative Districts: 5, 45
- Planning Region: Puget Sound Regional Council
- Medicaid Brokerage Region: 3
- Type of Agency: Non-profit
- Governing Body: Board of Directors
- Types of Service and Eligibility: Community shuttle providing demand response service to the general public living in North Bend and Snoqualmie
- Days of Service: Monday through Friday, 7 a.m. to 7 p.m.
- Base Fare: \$0.25 per ride

Current Operations

The Mt. Si Community Shuttle provides demand response service to transit dependent populations and the general public. Mt. Si Community Shuttle also schedules and dispatches three buses operated by Senior Services of Seattle/King County in the Snoqualmie Valley. Coordination between the two services allows all four vehicles to provide more rides.

Revenue Service Vehicles

Three vehicles: two 14-passenger, lift-equipped ADA accessible vans and one ambulatory accessible 10-passenger van.

The Mt. Si Community Shuttle is a 14-passenger, lift-equipped ADA accessible van. The Mt. Si Community Shuttle uses the Mt. Si Senior Center's 14-passenger, lift-equipped ADA accessible activity van and, when possible, Senior Services of Seattle/King County's Senior Shuttles as back-up vehicles.

Intermodal Connections

- Demand response service focuses on the early morning/late afternoon peak hours on feeding into King County Metro's Express Commuter Route 214.
- Feeds riders from underserved areas into Metro Route 209 (hourly service from North Bend through Snoqualmie, Fall City, and Preston to the Issaquah Park & Ride) and Route 929 (three times on week days on a circuitous route from North Bend via Snoqualmie, Fall City, Carnation, and Duvall to Redmond).
- Connects with the Greyhound.

Partnerships

Hopelink

United Way of King County

King County Metro

City of Snoqualmie

City of North Bend

2005 Achievements

- Total rides increased 13 percent over 2004 totals.

2006 Objectives

- Service expansion of the Mt. Si Community Shuttle as the shuttle is often completely booked and riders must be turned away.

Long-range Plans

- Expand services to other cities in Snoqualmie Valley—Fall City, Carnation, Duvall, and Preston.



Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	2	5309	\$0.00
ADA Vehicles	2	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$151,068.76	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Demand Response Services	
Fare Revenues	\$2,618.35	Revenue Vehicle Miles	45,639
Contract Revenues	\$0.00	Revenue Vehicle Hours	2,812
		Passenger Trips	9,556
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$0.00	Revenue Vehicle Miles	45,639
5316 (JARC)	\$0.00	Revenue Vehicle Hours	2,812
Other	\$0.00	Passenger Trips	9,556
Total	\$0.00		
State Operating Assistance			
Rural Mobility Competitive	\$0.00		
Paratransit	\$120,077.94		
Other	\$0.00		
Total	\$120,077.94		
Other Operating Funds			
Local Operating	\$26,592.21		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$149,288.50		

Mt. Si Community Shuttle

Performance Measures for 2005 Operations

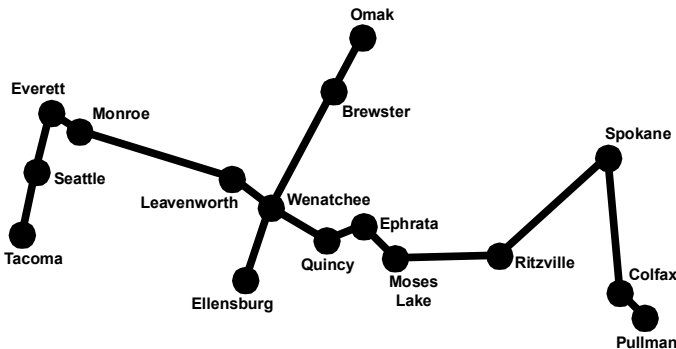
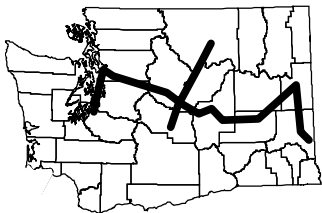
	Total Services		Demand Response Services	
	Mt. Si Community Shuttle	Statewide Averages	Mt. Si Community Shuttle	Statewide Averages
Fares/Operating Cost	1.73%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$15.81	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$3.31	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$53.72	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	16.23	18.53	16.23	19.23
Passenger Trips/Revenue Vehicle Hour	3.40	3.38	3.40	1.94
Passenger Trips/Revenue Vehicle Mile	0.21	0.18	0.21	0.10



Bill Brannan
Executive Vice President

South 4611 Ben Franklin Lane
Spokane, WA 99224-5648
(509) 838-4029

Internet Home Page: www.northwesterntrailways.com



System Snapshot

- Operating Name: Northwestern Stage Lines, Inc. dba Northwestern Trailways
- Service Range: Inter-regional, intercity
- Congressional Districts: Statewide
- Legislative Districts: Statewide
- Planning Regions: Statewide
- Medicaid Brokerage Region: Statewide
- Type of Agency: For-profit
- Governing Body: Four-member board of directors
- Types of Service and Eligibility: Fixed route and charter for general public
- Days of Service: Daily
- Base Fare: Mileage-based fare structure. For general reference only: one-way trips from one to 35 miles – \$12.00; 350 miles – \$36.00.

Current Operations

- Daily intercity bus service in three corridors:
 - Between Spokane and Seattle/Tacoma via Wenatchee and Everett
 - Between Spokane and Boise, Idaho via Pullman, Moscow, and Lewiston
 - Between Omak and Wenatchee/Ellensburg along Highway 97
- Amtrak Thruway bus provider
- Charter service throughout the United States and Canada

Revenue Service Vehicles

20 total vehicles, six of which are ADA accessible: seven 56-passenger buses and thirteen 47-passenger buses.

Intermodal Connections

Amtrak
Community Transit (Everett)
Grant Transit (Moses Lake)
Grays Harbor Transit (Olympia)
Greyhound
Gray Line (Seattle)
Kittitas County (Ellensburg)
Link (Wenatchee)
Metro (Seattle)
North Idaho Community Express (Coeur d'Alene, Idaho)
NE Washington Rural Resources
Olympic Van (Port Angeles)
Okanogan County (Omak)
Pacific Trails (Tualitin, Oregon)
Pierce Transit (Tacoma)
Powder River (Gillette)
Pullman Transit (Pullman)
Rimrock Trailways (Billings, Montana)
Spokane Transit (Spokane)
Western Trailways (Vancouver, British Columbia)
British Columbia Ferries
Black Ball Ferries (Port Angeles)
Washington State Ferries

Partnerships

National Bus Traffic Association
Amtrak
Greyhound
LINK Transit
Chelan/Douglas/Okanogan Coordinated Transportation Coalition
Kittitas Community Action Council

Formal Plans

Washington State Transportation Plan
North Central RTPO Regional Plan
Washington State Intercity Public Transportation Network Study (1999)



2005 Achievements

- Continuation of FTA 5311(f) and WSDOT Rural Mobility grant service along Highway 97 between Omak and Wenatchee/Ellensburg.
- Added one additional ADA accessible motorcoach to fleet using FTA Over-the-Road Bus Accessibility grant funds.
- Applied for and will receive 2006 FTA 5311(f) grant funds through the Idaho Transportation Department (ITD) for service continuation between Lewiston and Boise, Idaho using Highways 95 and 55.
- Installation of a GPS monitoring web-based system on seven motorcoaches using Transportation Security Administration (TSA) grant funds.

2006 Objectives

- Improve ridership along Highway 97 corridor with 5311(f) and WSDOT grant funds.
- Apply for additional ADA grant funds to obtain one more accessible bus.
- Apply for 2007 5311(f) funding through WSDOT and ITD.
- Install new web-based MAX Ticketing system at five to seven sales agencies.
- Continue to work with WSDOT on Travel Options, their web-based travel information system.
- Attend WSDOT's Annual Public Transportation Conference and present information regarding the National Bus Traffic Association – Interline Revenue Clearing House and how transit systems can participate in the process.
- Present at the Transportation Research Board's (TRB) National Rural Public and Intercity Bus Transportation Conference in Stevenson, Washington in October about the process for transit operators to become members of the National Bus Traffic Association and sell transcontinental intercity bus tickets.

Long-range Plans

- Obtain enough ADA accessible motorcoaches so that daily intercity bus service is ADA accessible 100 percent of the time.
- Continue to help coordinate service between for-profit motorcoach operators, publicly funded transit systems, and non-profits.
- Continue to work on a web-based information system for interlining agreements between carriers.
- Apply for grants to operate service in rural corridors identified by WSDOT as being service deficient.



Northwestern Trailways

Annual Operating Information

2005

Vehicles

Personal Vehicles In Service	0
Active Vehicles	19
ADA Vehicles	5

Volunteer Resources

Volunteer Drivers	0
Volunteer Hours	0

Safety

Fatalities	0
Major Incidents	1
Injuries	1

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$1,688,928.00
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Annual Capital Costs

Capital Costs	\$0.00
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Annual Operating Revenues

Fare Revenues	\$1,432,312.00
Contract Revenues	\$0.00

Federal Operating Assistance

5311	\$0.00
5311 (f)	\$69,283.74
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$69,283.74

State Operating Assistance

Rural Mobility Competitive	\$69,283.73
Paratransit	\$0.00
Other	\$0.00
Total	\$69,283.73

Other Operating Funds

Local Operating	\$0.00
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$1,570,879.47
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Sources of Capital Funds

Federal Capital Assistance

5309	\$0.00
5310	\$0.00
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$0.00

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00

Other Capital Funds

Local Capital Funds	\$0.00
Other Capital Funds	\$0.00
Total Capital Funds	\$0.00

Intercity Services

Revenue Vehicle Miles	879,275
Revenue Vehicle Hours	19,255
Passenger Trips	63,958

Annual Service Totals

Revenue Vehicle Miles	879,275
Revenue Vehicle Hours	19,255
Passenger Trips	63,958

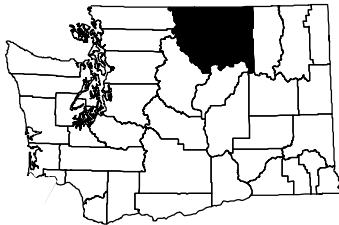
Performance Measures for 2005 Operations

	Total Services		Intercity Services	
	Northwestern Trailways	Statewide Averages	Northwestern Trailways	Statewide Averages
Fares/Operating Cost	84.81%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$26.41	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$1.92	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$87.71	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	45.66	18.53	45.66	37.85
Passenger Trips/Revenue Vehicle Hour	3.32	3.38	3.32	2.94
Passenger Trips/Revenue Vehicle Mile	0.07	0.18	0.07	0.08

Okanogan County Transportation and Nutrition

Leanne Leifer
Executive Director

PO Box 711
431 – 5th Avenue West
Omak, WA 98841
(509) 826-4391



System Snapshot

- Operating Name: Okanogan County Transportation and Nutrition
- Service Range: Okanogan County
- Congressional District: 5
- Legislative District: 12
- Planning Region: North Central RTPPO
- Medicaid Brokerage Region: 9
- Type of Agency: Non-profit
- Governing Body: Board of Directors
- Types of Service and Eligibility: Intercity, demand response, and deviated fixed route for the general public
- Days of Service: Monday through Friday
- Base Fare: Seniors – suggested donation; people with disabilities – \$1.50 for all day; general public – \$1.00 per intercity boarding. Fares based on location of boarding and destination.

Current Operations

- Door-to-door, dial-a-ride service provided within six small communities of Okanogan County (Omak, Okanogan, Oroville, Tonasket, Twisp, and Brewster).
- Deviated fixed route service in Omak/Okanogan area.
- Intercity trips to Wenatchee from Omak, Okanogan, Oroville, Tonasket, Twisp, and Brewster twice monthly to provide access to services, goods, and other forms of transportation.
- Intercity trips to Omak/Okanogan area once a month from Oroville, Tonasket, Twisp, and Brewster.
- Contracts with Trancare to provide medical transportation for the county's Medicaid recipients.

- Intercity, employment-related transportation for low-income and/or people with disabilities.
- Two daily round trips Monday through Friday from two outlying areas—Bridgeport/Brewster to Omak and Oroville to Omak.

Revenue Service Vehicles

Twelve ADA accessible minibuses: three 10-passenger and nine 14-passenger.

Intermodal Connections

Northwest Trailways

Partnerships

Department of Social and Health Services

Aging and Adult Care of Central Washington

Northwest Trailways

Public Transportation Benefit Area of Okanogan County (unfunded)

Chelan-Douglas-Okanogan Coordinated Transportation Coalition

Trancare

Career Path Services

Colville Confederated Tribes

Families That Work

North Central Regional Transportation Planning Organization

Central Okanogan Valley Transportation Team

Okanogan Behavioral HealthCare

Six senior citizen centers in Okanogan County

Local and regional governmental entities

Local social service agencies, medical providers, and businesses

Formal Plans

Area Wide Job Access and Reverse Commute (JARC) Transportation Plan

Okanogan County Comprehensive Plan

North Central Regional Transportation Plan

Washington Intercity Public Transportation Network report (1999)

Long-range Plans

- Expand service to include intercity/employment related transportation connection with Nespelem, Washington on the Colville Reservation with the Colville Confederated Tribes as a partner.
- Start a fixed route in the Omak/Okanogan area for employment-related/low-income transportation.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	12	5309	\$0.00
ADA Vehicles	12	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$336,698.51	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Demand Response Services	
Fare Revenues	\$18,626.70	Revenue Vehicle Miles	63,667
Contract Revenues	\$0.00	Revenue Vehicle Hours	4,993
		Passenger Trips	18,059
Federal Operating Assistance			
5311	\$0.00	Intercity Services	
5311 (f)	\$0.00	Revenue Vehicle Miles	31,699
5316 (JARC)	\$48,994.57	Revenue Vehicle Hours	1,252
Other	\$0.00	Passenger Trips	2,055
Total	\$48,994.57		
State Operating Assistance		Annual Service Totals	
Rural Mobility Competitive	\$41,541.60	Vehicle Miles	95,366
Paratransit	\$114,736.19	Vehicle Hours	6,245
Other	\$0.00	Passenger Trips	20,114
Total	\$156,277.79		
Other Operating Funds			
Local Operating	\$96,873.04		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$320,772.10		

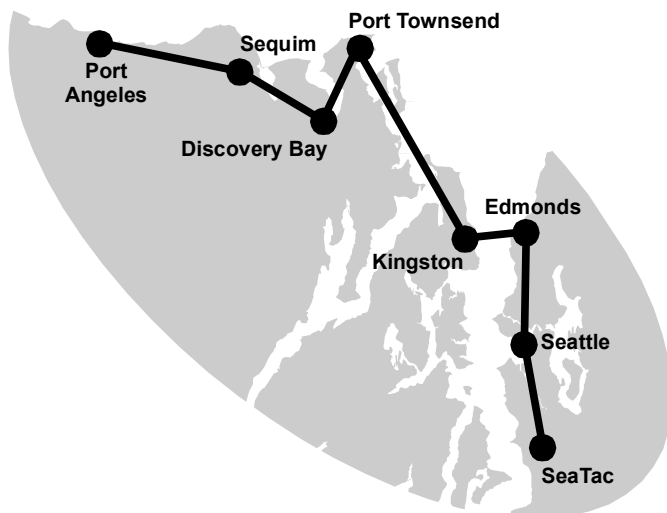
Performance Measures for 2005 Operations

	Total Services		Demand Response Services		Intercity Services	
	Okanogon County Transportation and Nutrition	Statewide Averages	Okanogon County Transportation and Nutrition	Statewide Averages	Okanogon County Transportation and Nutrition	Statewide Averages
Fares/Operating Cost	5.53%	11.76%	—	—	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—	—	—
Operating Cost/Passenger Trip	\$16.74	\$11.60	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$3.53	\$2.23	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$53.91	\$41.37	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	15.27	18.53	12.75	19.23	25.32	37.85
Passenger Trips/Revenue Vehicle Hour	3.22	3.38	3.62	1.94	1.64	2.94
Passenger Trips/Revenue Vehicle Mile	0.21	0.18	0.28	0.10	0.06	0.08

**Jack Heckman
President**

111 East Front Street
Port Angeles, WA 98362
(360) 471-0700

Internet Home Page: www.olympicbuslines.com



System Snapshot

- Operating Name: Heckman Motors dba Olympic Bus Lines
- Service Range: Port Angeles to Seattle area (service through Clallam, Jefferson, Kitsap, and King Counties)
- Congressional District: 6
- Legislative District: 24
- Planning Regions: Peninsula RTPPO and Puget Sound Regional Council
- Medicaid Brokerage Region: 5
- Type of Agency: For-profit
- Governing Body: Corporate standard
- Types of Service and Eligibility: Fixed-route for general public
- Days of Service: 7 days a week
- Base Fare: One way trip to/from Seattle \$29; one way to/from SeaTac \$43.

Current Operations

Olympic Bus Lines has twice daily scheduled service with flag stops by reservation.

Revenue Service Vehicles

Five vehicles total: two 14-passenger ADA accessible minibuses, one 20-passenger ADA accessible minibus, one 24-passenger ambulatory accessible minibus, and one 12-passenger ambulatory accessible van.

Facilities

15,000 square foot parking garage in Port Angeles with adjacent office.

Intermodal Connections

Clallam Transit at Port Angeles Transit Center

Seattle Metro

Kitsap Transit connection at Kingston Ferry

Kingston Ferry

Victoria Express and Black Ball Transport's ferries with service between Port Angeles and Victoria, B.C.

Fairchild International Airport in Port Angeles

SeaTac Airport

Port Townsend Park & Ride

Greyhound (Seattle)

Amtrak (Edmonds and Seattle)

Partnerships

Interline agreement with Greyhound

Shared bus shelters with Clallam Transit

Stations located in local businesses—Safeway in Port Townsend, Tarcisio's in Sequim, and Fat Smitty's in Discovery Bay

2005 Achievements

- Reintroduced service out of Port Townsend.
- Ridership increased drastically.

2006 Objectives

- Signing interline agreement with Amtrak.

Long-range Plans

- Increase networking and marketing.
- Increase ridership.
- Financial independence.



Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	5	5309	\$0.00
ADA Vehicles	3	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$380,529.71	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Fixed Route Services	
Fare Revenues	\$230,219.75	Revenue Vehicle Miles	243,146
Contract Revenues	\$0.00	Revenue Vehicle Hours	8,522
		Passenger Trips	9,644
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$65,373.69	Revenue Vehicle Miles	243,146
5316 (JARC)	\$0.00	Revenue Vehicle Hours	8,522
Other	\$0.00	Passenger Trips	9,644
Total	\$65,373.69		
State Operating Assistance			
Rural Mobility Competitive	\$65,373.69		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$65,373.69		
Other Operating Funds			
Local Operating	\$12,510.68		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$373,477.81		

Olympic Bus Lines

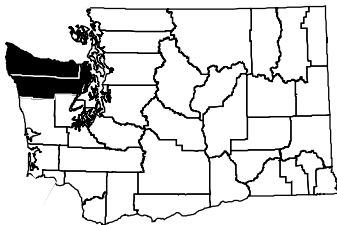
Performance Measures for 2005 Operations

	Total Services		Fixed Route Services	
	Olympic Bus Lines	Statewide Averages	Olympic Bus Lines	Statewide Averages
Fares/Operating Cost	60.50%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$39.46	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$1.57	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$44.65	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	28.53	18.53	28.53	12.57
Passenger Trips/Revenue Vehicle Hour	1.13	3.38	1.13	1.58
Passenger Trips/Revenue Vehicle Mile	0.04	0.18	0.04	0.13

Olympic Community Action Programs

Rita Houston
Director of Community Support Services

803 West Park
Port Townsend, WA 98368
(360) 452-4726
Internet Home Page: www.olycap.org



System Snapshot

- Operating Name: Olympic Community Action Programs
- Service Range: Clallam and Jefferson Counties
- Congressional District: 6
- Legislative District: 24
- Planning Region: Peninsula RTPPO
- Medicaid Brokerage Region: 5
- Type of Agency: Non-profit
- Governing Body: Locally-controlled with a board of directors composed of elected public officials, private businesspersons, and service recipients
- Types of Service and Eligibility: Special needs transportation—vanpools and demand response
- Days of Service: Monday through Sunday
- Base Fare: Free

Current Operations

Olympia Community Action Programs (OCAP) provides three vanpools transporting former Temporary Assistance for Needy Families (TANF) recipients and low-income individuals to jobs and/or job training and their children to daycare.

Revenue Service Vehicles

Three ambulatory accessible 15-passenger vans.

Partnerships

Clallam County Council on Coordinated Transportation
Jefferson County Council on Coordinated Transportation
Clallam Transit
Paratransit Services, Inc.
West End Outreach
Forks Community Service Office (CSO)
Employment Security
Makah Tribe
Olympic Area on Aging
Forks Dial-a-Ride
Jefferson and Clallam County Department of Social and Health
Services (DSHS)
Clallam County Healthy and Human Services
Senior Information & Assistance
Clallam County Board of Commissioners
Clallam County Transportation/Human Services Coordination Coalition
Numerous private citizens and users of special needs transportation

Formal Plans

Local Planning Area with DSHS and Employment Security in Jefferson
and Clallam Counties
Clallam County Council on Coordinated Transportation Plan
Peninsula Regional Transportation Plan
Clallam County Transportation/Human Services Coordination Coalition
Jobs Access Reverse Commute (JARC) Plan

2005 Achievements

- Maintained consistent van routes enabling parents to retain their employment and comply with job search requirements.

2006 Objectives

- Develop a new, ongoing route to the Neah Bay area serving the Makah Tribe, transporting customers to and from their employment and job related activities.

Long-range Plans

- Increase transportation resources on the West End primarily for local Tribes and those unable to access appropriate transportation.
- Provide a monthly/quarterly van route to Port Townsend for low-income women to access the Working Image clothing closet.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	3	5309	\$0.00
ADA Vehicles	0	5310	\$0.00
Volunteer Resources		5311	\$0.00
Volunteer Drivers	6	5311 (f)	\$0.00
Volunteer Hours	3,248	5316 (JARC)	\$0.00
Safety		Other	\$0.00
Fatalities	0	Total	\$0.00
Major Incidents	0	State Capital Assistance	
Injuries	0	Rural Mobility Competitive	\$0.00
Annual Operating and Administrative Expenses		Paratransit	\$0.00
Operating and Administrative Expenses	\$164,464.54	Other State	\$0.00
Annual Capital Costs		Total	\$0.00
Capital Costs	\$0.00	Other Capital Funds	
Annual Operating Revenues		Local Capital Funds	\$0.00
Fare Revenues	\$0.00	Other Capital Funds	\$0.00
Contract Revenues	\$0.00	Total Capital Funds	\$0.00
Federal Operating Assistance		Vanpool Services	
5311	\$0.00	Revenue Vehicle Miles	33,004
5311 (f)	\$0.00	Revenue Vehicle Hours	1,067
5316 (JARC)	\$88,854.87	Passenger Trips	8,232
Other	\$0.00	Annual Service Totals	
Total	\$88,854.87	Revenue Vehicle Miles	33,004
State Operating Assistance		Revenue Vehicle Hours	1,067
Rural Mobility Competitive	\$0.00	Passenger Trips	8,232
Paratransit	\$19,117.09		
Other	\$0.00		
Total	\$19,117.09		
Other Operating Funds			
Local Operating	\$56,492.58		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$164,464.54		

Performance Measures for 2005 Operations

	Total Services		Vanpool Services	
	Olympic Community Action Programs	Statewide Averages	Olympic Community Action Programs	Statewide Averages
Fares/Operating Cost	N.A.	11.76%	—	—
Fares and Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$19.98	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$4.98	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$154.14	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	30.93	18.53	30.93	27.80
Passenger Trips/Revenue Vehicle Hour	7.72	3.38	7.72	6.03
Passenger Trips/Revenue Vehicle Mile	0.25	0.18	0.25	0.22

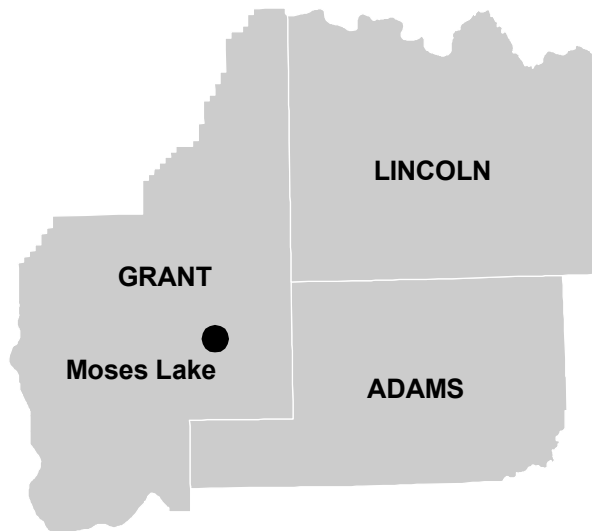
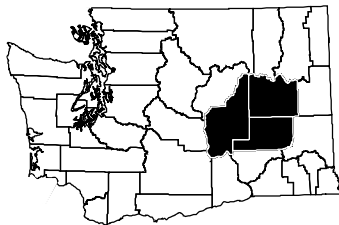
Dan Morrissey
Eastern Region Operations Manager

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Internet Home Page: www.pfp.org



System Snapshot

- Operating Name: People For People – Moses Lake (PFP)
- Service Range: Grant, Adams, and Lincoln Counties
- Congressional Districts: 4, 5
- Legislative Districts: 7, 9, 12, 13
- Planning Region: Quad County RTPPO
- Medicaid Brokerage Region: 11
- Type of Agency: Non-profit
- Governing Body: Board of Directors
- Types of Service and Eligibility: Demand response and deviated/ fixed route service for persons with special needs as well as the general public. Contractor for Grant Transit Authority providing fixed route/demand response service in Grant County.
- Days of Service: Monday through Friday – Paratransit; Monday through Saturday – Grant County fixed route.
- Base Fare: \$0.50 for the general public and \$0.25 for seniors and people with disabilities (collected by Grant Transit Authority)

Current Operations

- Transportation of seniors to nutrition sites; medical, mental health, and other human and social services; and recreation and educational opportunities.
- Weekly trips to city centers for Adams and Lincoln County seniors and other residents for shopping and personal business.
- Transportation for persons with disabilities to sheltered workshops, job training, social services, medical services, shopping facilities, and community activities.

- Transportation for Temporary Aid for Needy Families (TANF) recipients and low-income residents of Grants, Lincoln, and Adams Counties for employment and employment-related services.
- Transportation for Grant County residents who live outside of the PTBA.
- Transportation for the general public in Lincoln and Adams Counties that have no public transit systems.
- Community Connectors for residents of rural areas to larger communities such as Spokane, Moses Lake, and Wenatchee.
- Contractor for Grant Transit Authority providing fixed route/demand response service to citizens of Grant County living within the PTBA.

Revenue Service Vehicles

PFP owns 34 vehicles of which 32 are ADA accessible: two 14-passenger vans, twenty-three 14-passenger minibuses, eight 10-passenger minibuses, and one 5-passenger minivan.

PFP also operates twelve 30+ passenger buses owned by Grant Transit Authority.

Intermodal Connections

Grant Transit Authority

Link Transit in Douglas and Chelan Counties

Spokane Transit Authority

Wheatland Express

Partnerships

City Council members of Moses Lake and Ephrata (Grant County)

County Commissioners of Lincoln, Grant, and Adams Counties

Grant Transit Authority

Spokane Transit Authority

Link Transit

Special Needs Transportation Coalitions

Local Area Planning Group

City and county leaders

Senior Agency Coalition

Aging and Adult Care of Central Washington

Medicaid brokers

Area group and nursing homes and assisted living centers

Moses Lake Dialysis Center

Area hospitals

Mobile dental provider

Taxicab operators

Greyhound

Trailways

Wheatland Express

Medical providers

Grant County Developmental Disabilities

Goodwill Industries

New Hope (domestic violence/sexual assault organization)

Department of Social and Health Services (DSHS)

SkillSource

Community Action

Employment Security

Moses Lake School District

Moses Lake's Healthy Communities Project

Formal Plans

Local Area Plan by WorkFirst providers (Grant and Adams Counties)

QuadCo Regional Transportation Plan (Grant, Adams, Lincoln, and Kittitas Counties)

Area-Wide Job Access and Reverse Commute (JARC) Transportation Plan by WorkFirst Transportation Initiative application partners (Grant and Adams Counties)

Transportation Development Plan by Grant Transit Authority

2005 Achievements

- Purchased five ADA accessible minibuses and one ADA accessible minivan.
- Received federal and state grant awards for the 2005-2007 biennium.
- Received local match revenue from Aging and Adult Care of Central Washington (AACCW) to provide paratransit services in Adams and Lincoln Counties and areas not served by Grant Transit Authority.
- Received planning dollars for a consultant to expand the QUADCO Coalition.
- Started a new route from Grant County to Wenatchee for cancer patients to receive critical cancer treatments.
- In partnership with other Washington non-profits, established the Non-Profit Insurance Pool for vehicle and general liability insurance which significantly reduced transportation insurance costs.

2006 Objectives

- Assist Grant Transit Authority with design and implementation of new service delivery routes.
- Re-align inter-city connector routes to coordinate services with the Grant Transit routes.
- Continue to evaluate training program to ensure drivers and staff are better trained and in compliance with all contracts.
- Assist Grant Transit Authority with starting their vanpool program.
- Improve coordination for special needs services, especially within the urban areas.
- Develop the framework for creating a coordinated and prioritized public and community transit/human services transportation plan for people with disabilities, seniors, youth, and low-income individuals in Kittitas, Lincoln, Grant, and Adams Counties.
- Survey the rural population to determine their transportation needs.

People For People – Moses Lake

Annual Operating Information

2005

Vehicles

Personal Vehicles In Service	0
Active Vehicles	34
ADA Vehicles	32

Volunteer Resources

Volunteer Drivers	0
Volunteer Hours	0

Safety

Fatalities	0
Major Incidents	0
Injuries	0

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$2,900,379.00
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Annual Capital Costs

Capital Costs	\$271,663.45
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Annual Operating Revenues

Fare Revenues	\$1,878.25
Contract Revenues	\$2,069,771.15

Federal Operating Assistance

5311	\$2,279.65
5311 (f)	\$94,562.52
5316 (JARC)	\$136,221.07
Other	\$0.00
Total	\$233,063.24

State Operating Assistance

Rural Mobility Competitive	\$333,082.37
Paratransit	\$137,776.35
Other	\$0.00
Total	\$470,858.72

Other Operating Funds

Local Operating	\$152,382.34
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$2,927,953.70
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2005

Sources of Capital Funds

Federal Capital Assistance

5309	\$0.00
5310	\$216,955.76
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$216,955.76

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00

Other Capital Funds

Local Capital Funds	\$54,707.69
Other Capital Funds	\$0.00
Total Capital Funds	\$271,663.45

Demand response services

Vehicle Miles	756,311
Vehicle Hours	37,627
Passenger Trips	53,021

Fixed Route Services

Vehicle Miles	548,633
Vehicle Hours	22,698
Passenger Trips	95,968

Intercity Services

Vehicle Miles	104,134
Vehicle Hours	4,461
Passenger Trips	3,455

Annual Service Totals

Vehicle Miles	1,409,078
Vehicle Hours	64,786
Passenger Trips	152,444

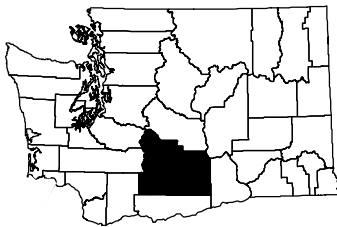
Performance Measures for 2005 Operations

	Total Services		Demand Response Services		Fixed Route Services		Intercity Services	
	People For People Moses Lake	Statewide Averages	People For People Moses Lake	Statewide Averages	People For People Moses Lake	Statewide Averages	People For People Moses Lake	Statewide Averages
Fares/Operating Cost	0.06%	11.76%	—	—	—	—	—	—
Contract Revenues/Operating Cost	71.36%	37.20%	—	—	—	—	—	—
Operating Cost/Passenger Trip	\$19.03	\$11.60	—	—	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$2.06	\$2.23	—	—	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$44.77	\$41.37	—	—	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	21.75	18.53	20.10	19.23	24.17	12.57	23.34	37.85
Passenger Trips/Revenue Vehicle Hour	2.35	3.38	1.41	1.94	4.23	1.58	0.77	2.94
Passenger Trips/Revenue Vehicle Mile	0.11	0.18	0.07	0.10	0.17	0.13	0.03	0.08



Lance Durbin
Transportation Operations Manager

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Internet Home Page: www.pfp.org



System Snapshot

- Operating Name: People For People – Yakima (PFP)
- Service Range: Yakima County
- Congressional District: 4
- Legislative Districts: 13, 14, 15
- Planning Region: Yakima Valley Conference of Governments
- Medicaid Brokerage Region: 8
- Type of Agency: Non-profit
- Governing Body: Volunteer board of directors with 25 percent minority representation
- Types of Service and Eligibility: Demand response for seniors and persons with disabilities living in Yakima County; intercity service for general public; deviated fixed route and demand response.
- Days of Service: Monday through Friday, 5:00 a.m. to 9:30 p.m.
- Base Fare: Free

Current Operations

- Transportation for senior citizens to nine nutrition sites, medical services, mental health services, and human services available at the Department of Social and Health Services (DSHS) offices located in Yakima County.
- Transportation for people with disabilities to sheltered workshops, job training, human services available at DSHS offices, medical appointments, access to shopping facilities, and other community activities.
- Transportation for WorkFirst clients and people living at the poverty level.

- Three Community Connector routes providing intercity service between Yakima and the towns of Prosser, Ellensburg, and Selah.
- Demand response and deviated/fixed route services for the general public living in rural areas of Yakima, Grant, Adams, and Lincoln Counties who do not qualify for other public transportation or special needs transportation services.
- Broker for transportation of Medicaid clients living in Kittitas, Yakima, Benton, Franklin, Walla Walla, and Columbia Counties.
- Provider of DSHS Medicaid trips to eligible residents in Yakima, Grant, Adams, and Lincoln Counties.
- Subcontractor for operations of fixed/deviate route service for Grant Transit Authority.
- Providing limited scale, fixed/deviated routes in Adams and Lincoln Counties.
- Subcontractor for operations of fixed/deviated route service for Mason Transit Authority.

Revenue Service Vehicles

20 vehicles total, includes four vans, 15 minibuses, and one bus.
All of the vehicles but two of the vans are ADA accessible.

Intermodal Connections

Ben-Franklin Transit in Prosser

Yakima Transit in Yakima

Partnerships

Yakima County Special Needs Transportation Coalition (including DSHS, Aging and Long- Term Care, Medicaid broker, Yakima Valley Conference of Governments, and Medstar Cabulance)

Yakima Transit

Area Agency on Aging and Long-Term Care

Local nursing homes

Local medical facilities

Local Opportunity Industrial Center

Adult day health program

Goodwill Industries

Formal Plans

Yakima County's Transportation Improvement Plan

2005 Achievements

- Purchased two new minibuses.
- Received federal and state grant awards for the 2005-2007 biennium.
- Received local match revenue from Aging and Long-Term Care (ALTC) and Yakima Transit to provide paratransit services in areas of Yakima County not served by Yakima Transit.
- Received planning funds for a consultant to expand the Yakima County Special Needs Transportation Coalition.
- Partnered with other Washington non-profits to establish the Non-Profit Insurance Pool for vehicle and general liability insurance that significantly reduced transportation insurance costs.

2006 Objectives

- Purchase four new minibuses.
- Improve coordination for special needs services, especially in the rural and reservation areas of Yakima County.
- Develop the framework for creating a coordinated and prioritized public and community transit/human services transportation plan for people with disabilities, seniors, youth, and low-income individuals in Yakima County.
- Survey the PFP service area to better determine transportation needs.



Long-range Plans

- Continue to develop the 4 County Coordinated Transportation Plan by partnering with human services agencies.
- Continue to develop a better preventive maintenance program to ensure vehicles reach their maximum service life.
- Replace vehicles that are beyond their service life and are no longer practical to maintain.
- Purchase and install a new phone system for improved customer service.
- Identify ways to improve the quality of life for the aging population by providing accessible transportation.
- Seek out new resources to improve the training capabilities for entire PFP staff.
- Continue to build and maintain positive relationships with all PFP customers.
- Develop new community partnerships and resources to address the transportation needs of persons with disabilities, seniors, youth, and low-income individuals.

Annual Operating Information

2005

Vehicles

Personal Vehicles In Service	0
Active Vehicles	20
ADA Vehicles	18

Volunteer Resources

Volunteer Drivers	0
Volunteer Hours	0

Safety

Fatalities	0
Major Incidents	0
Injuries	0

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$1,237,199.19
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Annual Capital Costs

Capital Costs	\$114,054.18
---------------	--------------

Annual Operating Revenues

Fare Revenues	\$1,531.24
Contract Revenues	\$0.00

Federal Operating Assistance

5311	\$92,289.34
5311 (f)	\$119,087.88
5316 (JARC)	\$141,248.80
Other	\$0.00
Total	\$352,626.02

State Operating Assistance

Rural Mobility Competitive	\$260,995.87
Paratransit	\$471,296.76
Other	\$0.00
Total	\$732,292.63

Other Operating Funds

Local Operating	\$145,967.35
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$1,232,417.24
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Sources of Capital Funds

Federal Capital Assistance

5309	\$0.00
5310	\$87,019.97
5311	\$0.00
5311 (f)	\$93.47
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$87,113.44

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$3,600.00
Other State	\$0.00
Total	\$3,600.00

Other Capital Funds

Local Capital Funds	\$23,340.74
Other Capital Funds	\$0.00
Total Capital Funds	\$114,054.18

Demand Response Services

Revenue Vehicle Miles	268,710
Revenue Vehicle Hours	15,184
Passenger Trips	39,198

Intercity Services

Revenue Vehicle Miles	73,185
Revenue Vehicle Hours	2,999
Passenger Trips	16,455

Annual Service Totals

Vehicle Miles	341,895
Vehicle Hours	18,183
Passenger Trips	55,653

Performance Measures for 2005 Operations

	Total Services		Demand Response Services		Intercity Services	
	People For People Yakima	Statewide Averages	People For People Yakima	Statewide Averages	People For People Yakima	Statewide Averages
Fares/Operating Cost	0.12%	11.76%	—	—	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—	—	—
Operating Cost/Passenger Trip	\$22.23	\$11.60	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$3.62	\$2.23	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$68.04	\$41.37	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	18.80	18.53	17.70	19.23	24.40	37.85
Passenger Trips/Revenue Vehicle Hour	3.06	3.38	2.58	1.94	5.49	2.94
Passenger Trips/Revenue Vehicle Mile	0.16	0.18	0.15	0.10	0.22	0.08



Pierce County Community Services

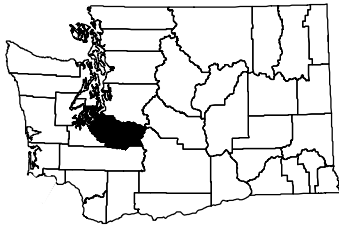
Sherry Martin **Program Coordinator II**

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System Snapshot

- Operating Name: Pierce County Community Services
- Service Range: Pierce County
- Congressional District: 6
- Legislative District: 27
- Planning Region: Puget Sound Regional Council
- Medicaid Brokerage Region: 4
- Type of Agency: General Purpose Government
- Governing Body: County Council with representatives from each of the seven county districts
- Types of Service and Eligibility: Demand response transportation for seniors, persons with disabilities, and persons with low incomes.
- Days of Service: 7 days a week
- Base Fare: Free

Current Operations

- Provides trips to families in Early Head Start program to attend various required functions for the program.
- Directs five demonstration projects:
 1. **Beyond the Borders:** Provides transportation in rural south Pierce County with a primary focus on people with special transportation needs accessing critical services, namely employment-related and youth activities.
 2. **Common Ground:** Assessing and demonstrating potential efficiencies when ADA and Medicaid eligible passenger trips are scheduled together.

3. **Lifelink:** Enabling all Medicaid eligible participants with transportation to access non-Medicaid eligible life support services (e.g., grocery store, pharmacy, etc.).
4. **Road to Independence:** Enabling transportation options for all WorkFirst participants who need door-to-door transportation service in order to successfully complete training programs or retain unsubsidized employment.
5. **Location, Location, Location:** Providing a centralized, web-based application that helps case managers assist relocated residents with making informed location decisions based on their personal needs for employment, childcare, medical services, shopping, mobility, and other life support services.

Revenue Service Vehicles

Pierce County Community Services doesn't own or lease any vehicles. It contracts with Paratransit Services, Inc., a transportation broker, who in turn contracts with transportation providers to supply the rides.

Intermodal Connections

Pierce Transit

L.E.W.I.S. Mountain Highway Transit

Partnerships

Pierce County Coordinated Transportation Coalition—members include:

- Local colleges and public school districts
- Pierce Transit
- Washington State Department of Health and Human Services
- Community transportation providers
- Social service organizations
- Consumer representatives
- Tacoma Housing Authority
- Puyallup Tribal Health Authority
- Pierce County
- City of Tacoma
- AARP
- Local transit union (MTU 758)

Formal Plans

Pierce County Coordinated Special Needs Transportation Plan

2005 Achievements

- Ridership increase of 282 percent from 2004 to 2005.

2006 Objectives

- Update Pierce County Coordinated Plan for 2006-2011.
- Work towards objectives included in the plan.

Long-range Plans

- Make progress with regional plans and coordination projects.
- Focus on mobility coordination with an emphasis on Thurston/Pierce County Special Needs Transportation.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	0	5309	\$0.00
ADA Vehicles	0	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$387,014.59	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Demand Response Services	
Fare Revenues	\$0.00	Revenue Vehicle Miles	75,449
Contract Revenues	\$0.00	Revenue Vehicle Hours	2,264
Federal Operating Assistance		Passenger Trips	4,346
5311	\$0.00		
5311 (f)	\$0.00	Annual Service Totals	
5316 (JARC)	\$4,521.45	Revenue Vehicle Miles	75,449
Other	\$0.00	Revenue Vehicle Hours	2,264
Total	\$4,521.45	Passenger Trips	4,346
State Operating Assistance			
Rural Mobility Competitive	\$0.00		
Paratransit	\$327,194.53		
Other	\$0.00		
Total	\$327,194.53		
Other Operating Funds			
Local Operating	\$55,298.62		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$387,014.60		

Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Pierce County Community Services	Statewide Averages	Pierce County Community Services	Statewide Averages
Fares/Operating Cost	N.A.	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$89.05	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$5.13	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$170.94	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	33.33	18.53	33.33	19.23
Passenger Trips/Revenue Vehicle Hour	1.92	3.38	1.92	1.94
Passenger Trips/Revenue Vehicle Mile	0.06	0.18	0.06	0.10

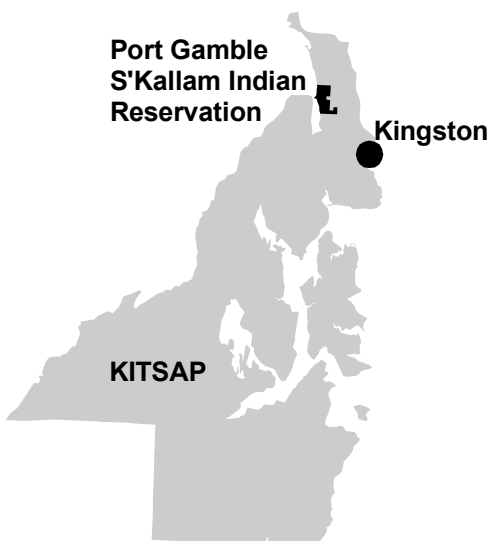
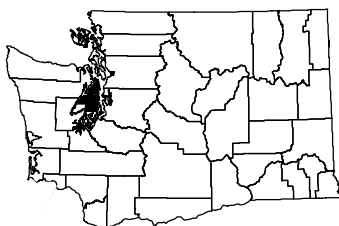
Marilyn Olson
Children and Families Director

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Internet Home Page: www.pgst.nsn.us



System Snapshot

- Operating Name: Port Gamble S'Klallam Tribe
- Service Range: Port Gamble S'Klallam Reservation and surroundings.
- Congressional District: 1
- Legislative District: 32
- Planning Regions: Peninsula RTPO and Puget Sound Regional Council Planning Organization
- Medicaid Brokerage Region: 5
- Type of Agency: Tribal Government
- Governing Body: Six-member Tribal Council with legislative authority delegated by the General Council
- Types of Service and Eligibility: Medical transportation for low-income tribal members and transportation for tribal Elders to meal sites, medical appointments, and recreation activities
- Days of Service: As needed
- Base Fare: Free

Current Operations

- Provides medical transportation for low-income tribal members which is reimbursed by Paratransit Services, Inc.
- Provides transportation for Elders to meal sites, medical appointments, and recreation activities five days a week.

Revenue Service Vehicles

Five vehicles total: one 7-passenger minivan, one 5-passenger sedan, one 15-passenger van, and two ADA accessible vans.

Partnerships

Paratransit Services, Inc.

Community Health nurses

Community Health representatives

Health Clinic staff

Elders' programs

Formal Plans

Needs Assessment for Title VI Elders

2005 Achievements

- Provided wheelchair accommodating transportation for low-income individuals needing medical-related transportation and senior citizens.
- Medical transportation drivers all had safety training on using the wheelchair lifts.
- All drivers are current with First Aid, CPR, and defensive driver training.

2006 Objectives

- Continue to provide medical transportation for low-income tribal members including wheelchair dependant citizens.
- Continue to provide tribal Elders with transportation to the senior lunch meal sites, shopping, and recreational activities.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	5	5309	\$0.00
ADA Vehicles	2	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$64,000.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$64,000.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$4,550.00	Local Capital Funds	\$2,728.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$66,728.00
Capital Costs	\$66,728.00		
Annual Operating Revenues		Demand Response Services	
Fare Revenues	\$0.00	Revenue Vehicle Miles	3,422
Contract Revenues	\$0.00	Revenue Vehicle Hours	100
Federal Operating Assistance		Passenger Trips	35
5311	\$0.00		
5311 (f)	\$0.00	Annual Service Totals	
5316 (JARC)	\$0.00	Revenue Vehicle Miles	3,422
Other	\$0.00	Revenue Vehicle Hours	100
Total	\$0.00	Passenger Trips	35
State Operating Assistance			
Rural Mobility Competitive	\$0.00		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$0.00		
Other Operating Funds			
Local Operating	\$4,550.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$4,550.00		

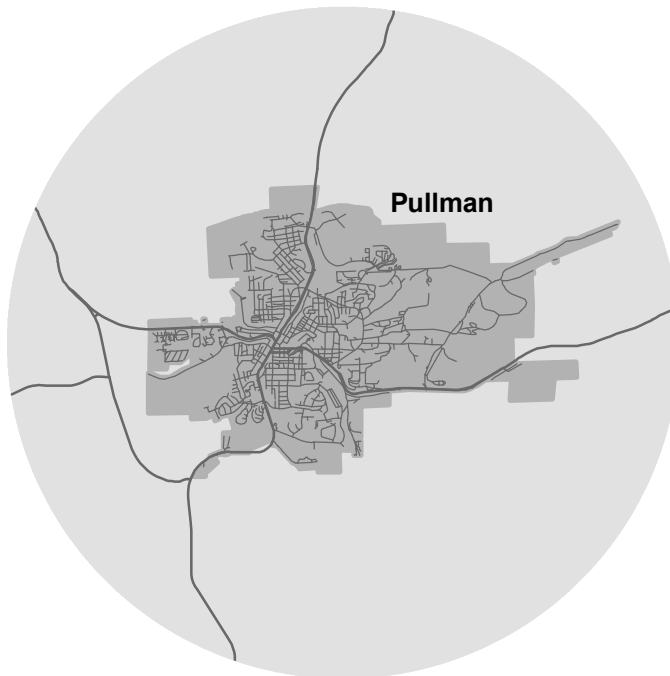
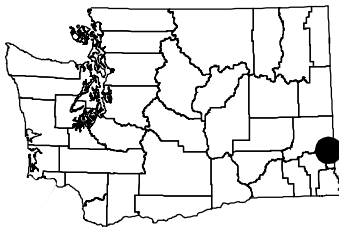
Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Port Gamble S'Klallam Tribe	Statewide Averages	Port Gamble S'Klallam Tribe	Statewide Averages
Fares/Operating Cost	N.A.	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$130.00	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$1.33	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$45.50	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	34.22	18.53	34.22	19.23
Passenger Trips/Revenue Vehicle Hour	0.35	3.38	0.35	1.94
Passenger Trips/Revenue Vehicle Mile	0.01	0.18	0.01	0.10

Pullman Senior Citizens Association

Jennifer Anderson
Senior Citizens Program Coordinator

325 Paradise Street
Pullman, WA 99163
(509) 338-3307



System Snapshot

- Operating Name: Pullman Senior Citizens Association
- Service Range: Pullman and surrounding area for special activity trips
- Congressional District: 5
- Legislative District: 9
- Planning Region: Palouse RTPO
- Medicaid Brokerage Region: 13
- Type of Agency: General Purpose Government
- Governing Body: City of Pullman's mayor and seven council members and Pullman Senior Citizens Association
- Types of Service and Eligibility: Demand response for Pullman senior citizens
- Days of Service: Seven days a week
- Base Fare: Local trips occurring on weekly basis are free. Longer trips occurring on a monthly basis range between \$2 and \$3. Special activity trips covering longer distances have slightly higher fares.

Current Operations

The Senior Center transports seniors weekly from their homes to the Senior Center for a lunch program and recreational activities. It also provides weekly transportation to an off-site exercise program and takes seniors grocery shopping. Trips to the mall happen once a month as does transportation to the Senior Center for the monthly potluck and senior business meeting. Special activity trips are scheduled on weekends and frequently include overnight stays.

Revenue Service Vehicles

One 18-passenger, ADA accessible minibus.

Intermodal Connections

Pullman Transit's Dial-A-Ride

Partnerships

Whitman Council on Aging and Human Services

Pullman Community Council on Aging

Washington State University's Community Service Learning Program

Local assisted-care facilities and senior apartments

Formal Plans

"Agreement between the City of Pullman and the Pullman Senior Citizens' Association"—the City provides requested transportation services to the Association and its members Monday and Friday from 8:30 a.m. to 5:00 p.m. (which includes transportation to and from the Whitman County Council on Aging meal site) and Tuesday, Wednesday, Thursday, Saturday and Sunday as needed for special trips and events.

2005 Achievements

- Awarded a grant.
- Purchased new 18-passenger +1, ADA accessible van.
- Increased capacity from 14-passenger maximum to 18-passenger maximum for day-trips and overnights—an average of 25 percent more passengers on some trips.
- With the new van, provided more comfortable, safe, reliable, and enjoyable transportation for seniors.

2006 Objectives

- Increase outreach and senior van service to wheelchair dependent passengers and passengers with disabilities.
- Increase senior van service to and from community events, local celebrations, and festivals.
- Continue to enrich the lives of seniors by offering transportation to a variety of educational, cultural, and social activities around the region.

Long-range Plans

- Replace the van once it has expended its useful life.
- Continue to provide a high quality of life for Pullman's senior population through the senior program with the aid of the senior van service.
- Continue to assist with senior nutrition by providing transportation to and from the Council on Aging's meal site two times per week.
- Maintain existing relationships and establish new partnerships with assisted living facilities and senior apartments.



Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	1	5309	\$0.00
ADA Vehicles	1	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$110,613.00	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$54,393.91		
		Demand Response Services	
Annual Operating Revenues		Revenue Vehicle Miles	data unavailable
Fare Revenues	\$4,320.00	Revenue Vehicle Hours	data unavailable
Contract Revenues	\$500.00	Passenger Trips	data unavailable
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$0.00	Revenue Vehicle Miles	data unavailable
5316 (JARC)	\$0.00	Revenue Vehicle Hours	data unavailable
Other	\$0.00	Passenger Trips	data unavailable
Total	\$0.00		
State Operating Assistance			
Rural Mobility Competitive	\$54,393.91		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$54,393.91		
Other Operating Funds			
Local Operating	\$0.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$59,213.91		

Performance Measures for 2005 Operations

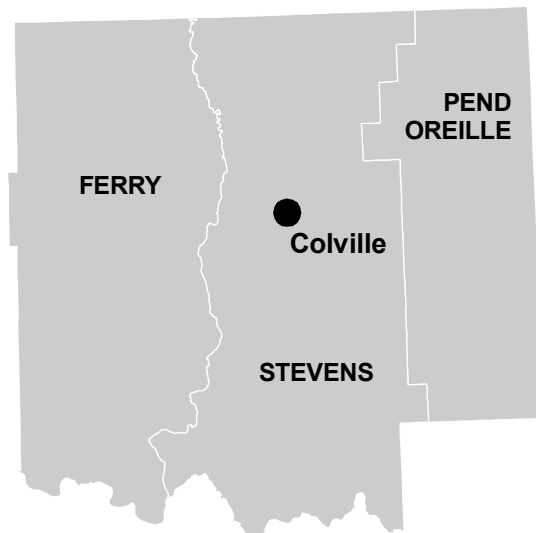
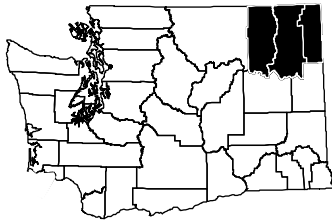
	Total Services		Demand Response Services	
	Pullman Senior Citizens Association	Statewide Averages	Pullman Senior Citizens Association	Statewide Averages
Fares/Operating Cost	3.91%	11.76%	—	—
Contract Revenues/Operating Cost	0.45%	37.20%	—	—
Operating Cost/Passenger Trip	data unavailable	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	data unavailable	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	data unavailable	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	data unavailable	18.53	data unavailable	19.23
Passenger Trips/Revenue Vehicle Hour	data unavailable	3.38	data unavailable	1.94
Passenger Trips/Revenue Vehicle Mile	data unavailable	0.18	data unavailable	0.10



Kelly Scalf
Transportation Division Director

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Internet Home Page: www.ruralresources.org



System Snapshot

- Operating Name: Rural Resources Community Action
- Service Range: Stevens, Ferry, and Pend Oreille Counties
- Congressional District: 5
- Legislative District: 7
- Planning Region: North East Washington RTPPO
- Medicaid Brokerage Region: 10
- Type of Agency: Non-profit
- Governing Body: Board of directors
- Types of Service and Eligibility: Transportation for the general public transportation, senior transportation for persons 60 years and older, Medicaid access transportation, and Head Start transportation for preschool aged, low-income children
- Days of Service: Agency vehicle transportation is available Monday through Friday. Some volunteer transportation is available evenings and weekends.
- Base Fare: Commuter service – \$0.50 per trip. All other services are donation based (suggested level \$0.50 for local trips and \$5.00 for intercity trips).

Current Operations

- Provides two, fixed-route Commuter Services twice daily between Kettle Falls and Colville and between Colville and Chewelah.
- Dial-a-Ride services operate daily in Ferry County between Curlew and Republic, four days per week in Pend Oreille County from Cusick/Usk to Newport and Diamond Lake, and daily in Stevens County between Colville and Kettle Falls.

- Scheduled bi-weekly trips provide service from outlying rural areas to Kettle Falls, Colville, and Chewelah in order to provide access to medical facilities, government offices, social services, shopping establishments, libraries, and recreation.
- Provides senior transportation for medical transportation for non-Medicaid recipients and nutritional support to meal sites and shopping for seniors aged 60 and older living independently throughout all three counties. Senior meal site transportation support occurs in Newport, Chewelah, Colville, Kettle Falls, and Republic.
- Provides Medicaid transportation services through subcontract with Special Mobility Services of Spokane. Transportation provided through a combination of volunteer and agency vehicle trips as requested.
- Provides contracted Head Start transportation to programs in Colville, Newport, and Springdale.
- Developing a Carpool Coordination project for people accessing work, training, or higher education using travel routes that either originate or terminate in Stevens or Pend Oreille Counties.

Revenue Service Vehicles

Twelve vehicles total.

Six general public vehicles, all ADA accessible, lift-equipped: five 10+2 (10 ambulatory plus two wheelchair tie-down locations) or 14 ambulatory passengers and one 22-ambulatory passenger coach (18+2 tie-down positions).

Six school buses for Head Start transportation. Two are ADA accessible, lift-equipped. All buses carry between 15-22 children or up to 14 adults.

Facilities

Offices located in Republic, Colville and Newport.

Intermodal Connections

Volunteers provide some intermodal connections to the Spokane Airport and the Greyhound bus station. There are no regularly scheduled connections to intermodal centers.

Partnerships

WorkSource

Aging and Long-Term Care of Eastern Washington

Family Services Program

Community Services

Head Start

Joint public dial-a-ride project with Republic School District

Catholic Charities/Volunteer Chore

Ferry County Community Services

Kalispel Tribe

Special Mobility Services, Inc.

WSDOT

Other social service and transportation providers

Formal Plans

Northeast Washington RTPO Regional Transportation Plan (2001)

Planning and Management Council of Aging and Long-Term Care of Eastern Washington

2005 Achievements

- Participated in the Carpool Match Project that serves Ferry, Stevens and Pend Oreille Counties, reaching beyond the boundaries of incorporated areas and into remote corners to provide assistance in “pairing” drivers with riders regardless of where they live and work.
- Provided over 5,000 trips through the Carpool Match Project.
- Traveled nearly 300,000 miles providing over 21,000 trips through a combination of agency vehicles and volunteer drivers. According to rider characteristics, 52 percent of the passengers report a disability, 42 percent reported being over 55 years old, with 26 percent reported being over 70 years old. Eighty-two percent reported their income as below poverty. These riders are truly transportation dependent and would have no way to meet their basic needs.

2006 Objectives

- Build on technology utilization for full implementation of ArcView mapping of client locations for volunteer and staff drivers.

Long-range Plans

- Analyze data from 2006 survey of residents, focus on the needs identified by the survey, and develop plans to address them.



Rural Resources Community Action

Annual Operating Information **2005**

Vehicles

Personal Vehicles In Service	80
Active Vehicles	13
ADA Vehicles	8

Volunteer Resources

Volunteer Drivers	80
Volunteer Hours	10,204

Safety

Fatalities	0
Major Incidents	0
Injuries	0

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$580,960.33
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Annual Capital Costs

Capital Costs	\$0.00
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Annual Operating Revenues

Fare Revenues	\$4,185.70
Contract Revenues	\$0.00

Federal Operating Assistance

5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$39,293.92
Other	\$0.00
Total	\$39,293.92

State Operating Assistance

Rural Mobility Competitive	\$28,935.28
Paratransit	\$368,076.34
Other	\$0.00
Total	\$397,011.62

Other Operating Funds

Local Operating	\$140,469.11
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$580,960.35
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Sources of Capital Funds

Federal Capital Assistance

5309	\$0.00
5310	\$0.00
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$0.00

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00

Other Capital Funds

Local Capital Funds	\$0.00
Other Capital Funds	\$0.00
Total Capital Funds	\$0.00

Demand Response Services

Revenue Vehicle Miles	245,553
Revenue Vehicle Hours	11,553
Passenger Trips	21,090

Fixed Route Services

Revenue Vehicle Miles	51,403
Revenue Vehicle Hours	2,128
Passenger Trips	5,229

Annual Service Totals

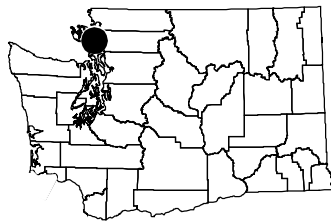
Vehicle Miles	296,956
Vehicle Hours	13,681
Passenger Trips	26,319

Performance Measures for 2005 Operations

	Total Services		Demand Response Services		Fixed Route Services	
	Rural Resources Community Action	Statewide Averages	Rural Resources Community Action	Statewide Averages	Rural Resources Community Action	Statewide Averages
Fares/Operating Cost	0.72%	11.76%	—	—	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—	—	—
Operating Cost/Passenger Trip	\$22.07	\$11.60	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$1.96	\$2.23	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$42.46	\$41.37	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	21.71	18.53	21.25	19.23	24.16	12.57
Passenger Trips/Revenue Vehicle Hour	1.92	3.38	1.83	1.94	2.46	1.58
Passenger Trips/Revenue Vehicle Mile	0.09	0.18	0.09	0.10	0.10	0.13

Nicole Herman
Roads Project Coordinator

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(360) 293-6404
Internet Home Page: www.samishtribe.nsn.us



System Snapshot

- Operating Name: Samish Indian Nation
- Service Range: Between Anacortes, Fidalgo Island and Oak Harbor, Whidbey Island
- Congressional District: 40
- Legislative District: 10
- Planning Region: Skagit-Island RTPo
- Medicaid Brokerage Region: 1
- Type of Agency: Tribal Government
- Governing Body: A seven-member body elected by the community for two-year terms
- Types of Service and Eligibility: Deviated fixed route for Elders and low-income preschool students
- Days of Service: Five days a week for tribal use and general public upon request
- Base Fare: Free

Current Operations

- Transporting up to 30 preschool students to the Samish Longhouse which is the location for the tribal preschool for low-income families.
- Transporting 15 Elders three times weekly to the Samish Longhouse which is the location for the Elders' Lunch Program.

Revenue Service Vehicles

Three vehicles total: one 8-passenger ambulatory accessible van and two ADA accessible 8-passenger vans with tie downs but no lifts.

Facilities

Samish Administration Office

Intermodal Connections

Connections to other transportation services provided to tribal and general public Elders with advanced request.

Partnerships

Washington State Department of Transportation

Formal Plans

Transportation Guide for Tribal Governments

2005 Achievements

- Received a Bicycle Alliance of Washington grant to purchase bikes, gear, and literature for tribal preschool children.
- Created partnership with WSDOT for various projects.
- Completed Indian Reservation Roads (IRR) inventory and priority list.

2006 Objectives

- Increase use of the ADA accessible vans to help more tribal Elders and other Elders in need.

Long-range Plans

- Identify tribal transportation needs, update existing plans and prepare new plans that address those needs, and implement plans to meet needs of tribal members.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	3	5309	\$0.00
ADA Vehicles	2	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$0.00	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Demand Response Services	
Fare Revenues	\$0.00	Revenue Vehicle Miles	data unavailable
Contract Revenues	\$0.00	Revenue Vehicle Hours	data unavailable
Federal Operating Assistance		Passenger Trips	data unavailable
5311	\$0.00		
5311 (f)	\$0.00	Annual Service Totals	
5316 (JARC)	\$0.00	Revenue Vehicle Miles	data unavailable
Other	\$0.00	Revenue Vehicle Hours	data unavailable
Total	\$0.00	Passenger Trips	data unavailable
State Operating Assistance			
Rural Mobility Competitive	\$0.00		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$0.00		
Other Operating Funds			
Local Operating	\$0.00		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$0.00		

Performance Measures for 2005 Operations

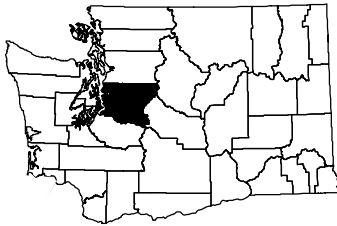
	Total Services		Demand Response Services	
	Samish Indian Nation	Statewide Averages	Samish Indian Nation	Statewide Averages
Fares/Operating Cost	N.A.	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	data unavailable	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	data unavailable	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	data unavailable	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	data unavailable	18.53	—	—
Passenger Trips/Revenue Vehicle Hour	data unavailable	3.38	data unavailable	19.23
Passenger Trips/Revenue Vehicle Mile	data unavailable	0.18	data unavailable	1.94
Fares and Contract Revenues/Operating Cost	data unavailable		data unavailable	0.10

Senior Services of Seattle/King County

Cindy Zwart
Transportation Program Manager

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(206) 727-6255

Internet Home Page: www.seniorservices.org



System Snapshot

- Operating Name: Senior Services of Seattle/King County
- Service Range: Urban, suburban, and rural King County
- Congressional Districts: 1, 7, 8, 9
- Legislative Districts: 1, 5, 11, 30, 31, 32, 33, 34, 36, 37, 41, 43, 45, 46, 47, 48
- Planning Region: Puget Sound Regional Council
- Medicaid Brokerage Region: 3
- Type of Agency: Non-profit
- Governing Body: A 21-member Board of Directors comprised of members from diverse backgrounds, ages, and expertise to complement the needs of the agency
- Types of Service and Eligibility: Demand response primarily for seniors
- Days of Service: Monday through Friday, 8 a.m. to 5 p.m.
- Base Fare: Donation based

Current Operations

- Personalized, escorted, free transportation services to medical appointments, hot lunch programs, senior centers, grocery shopping, and various local errands.
- Volunteer Transportation has 380 volunteer drivers who use their own vehicles to transport and escort King County seniors to medical appointments. Volunteers wait with seniors at their appointments before driving them home, providing not only a ride but a helping hand and moral support.

- Senior Shuttles have both paid and volunteer drivers who use agency vans to transport seniors and people with disabilities.
- Nutrition Transportation Coordination increases access to senior hot lunch programs throughout King County.
- The Ride Guide is an online transportation database where users can customize their search for transportation options to meet their individual needs.
- Contracts with Hopelink to provide Volunteer Transportation services to Medicaid recipients.
- Contracts with Aging and Disability Services (the local Area Agency on Aging), King County's Aging Program, and 11 suburban cities to provide Volunteer Transportation services.
- Three Senior Shuttles serve the special needs populations of the Snoqualmie Valley, including the cities of North Bend, Carnation, Duvall, and Fall City.
- Collaborates and coordinates with 13 other agencies to provide Senior Shuttle service to 18 sites, including SeaMar, El Centro de la Raza, the Pacific Asian Empowerment Program, Asian Counseling and Referral Service, and United Indians of all Tribes Foundation.

Revenue Service Vehicles

Senior Services of Seattle/King County does not own any revenue service vehicles. They have vehicle use agreements through King County Metro Accessible Services which gives them access to seven ADA accessible vans and nine other vans.

Facilities

The Senior Shuttles share a warehouse in downtown Seattle with two other Senior Services programs, Minor Home Repair and Meals on Wheels.

Partnerships

King County Metro Accessible Services

Aging and Disability Services

Hopelink

Nikkei Concerns

Group Health Volunteer Transportation

Senior Companion Program

Senior Centers of Mt. Si, Sno-Valley, Burien/Highline, Des Moines/
Normandy Park, and Shoreline/Lake Forest Park

United Way

CTAA-NW

King County's Key Partners in Transportation

Laidlaw Transit Services

Veolia Transportation (formerly ATC/VanCom)

King County Housing Authority

Healthy Agency Partnership

King County Department of Community and Human Services

Swedish Hospital Tumor Institute

Free parking for volunteer vehicles at the following Medical Centers:
Swedish, Cabrini Towers, the Polyclinic, Virginia Mason, and
Overlake

Other major organizations, social service agencies, medical facilities, senior centers, agencies serving ethnic communities, other transportation providers, and case managers who service the senior population of King County

Formal Plans

Aging and Disability Services Area Plan on Aging

United Way of King County Health and Human Services Community Assessment for 2002-2004

King County Metro's Six-Year Transit Development Plan for 2002-2007

2005 Achievements

- The Volunteer Transportation Program celebrated its 30th anniversary with an open house at Senior Services headquarters. King County Executive Ron Sims attended and issued a proclamation in recognition of the service provided in support of King County seniors and to honor the volunteer drivers for their gifts of time, service, and friendship to the community's seniors.
- Expanded programming through a contract with the King County Housing Authority to transport residents of their facilities in north and south King County to food banks and grocery shopping.
- Three volunteer drivers received special honors at Senior Services' annual volunteer appreciation luncheon event in recognition of their 20 years of service to the community transporting seniors to medical appointments.
- Senior Services' Hyde Shuttle driver placed second in the King County Metro ACCESS' Rodeo held on May 7, 2005 at KC Metro South Base Training Facility in Tukwila.
- 98 percent of Transportation Program clients surveyed say they are "Very Satisfied" with services provided.

- Working with King County Metro and Laidlaw Transit, Senior Services of Seattle/King County successfully converted Senior Shuttle dispatch operations to Trapeze scheduling software.
- The Pacific Asian Empowerment Program recognized Senior Services of Seattle/King County as an "Outstanding Supporter" of their agency at their annual awards banquet.

2006 Objectives

- Develop van driver training program and take training in-house by the end of the year.
- Replace all existing program brochures, flyers, posters, and written materials with new logo.
- Replace all older vans with new ADA accessible Ford E350 vans before the end of the year in cooperation with King County Metro.

Long-range Plans

- Fully implement the goals of Senior Service's Cultural Competence Initiative by December 2008.
- Continue to focus on frail elderly who, due to physical and/or mental conditions, need an escort to their appointments.
- Secure additional funding in an effort to recruit and maintain volunteers.

Senior Services of Seattle/King County

Annual Operating Information **2005**

Vehicles

Personal Vehicles In Service	390
Active Vehicles	16
ADA Vehicles	7

Volunteer Resources

Volunteer Drivers	420
Volunteer Hours	43,006

Safety

Fatalities	0
Major Incidents	0
Injuries	0

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$997,091.00
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Annual Capital Costs

Capital Costs	\$0.00
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Annual Operating Revenues

Fare Revenues	\$45,966.00
Contract Revenues	\$742,389.00

Federal Operating Assistance

5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$0.00

State Operating Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$208,736.00
Other	\$0.00
Total	\$208,736.00

Other Operating Funds

Local Operating	\$0.00
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$997,091.00
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Sources of Capital Funds

Federal Capital Assistance

5309	\$0.00
5310	\$0.00
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$0.00

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00

Other Capital Funds

Local Capital Funds	\$0.00
Other Capital Funds	\$0.00
Total Capital Funds	\$0.00

Demand Response Services

Revenue Vehicle Miles	606,829
Revenue Vehicle Hours	57,260
Passenger Trips	77,724

Annual Service Totals

Revenue Vehicle Miles	606,829
Revenue Vehicle Hours	57,260
Passenger Trips	77,724

Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Senior Services of Seattle/King County	Statewide Averages	Senior Services of Seattle/King County	Statewide Averages
Fares/Operating Cost	4.61%	11.76%	—	—
Contract Revenues/Operating Cost	74.46%	37.20%	—	—
Operating Cost/Passenger Trip	\$12.83	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$1.64	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$17.41	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	10.60	18.53	10.60	19.23
Passenger Trips/Revenue Vehicle Hour	1.36	3.38	1.36	1.94
Passenger Trips/Revenue Vehicle Mile	0.13	0.18	0.13	0.10

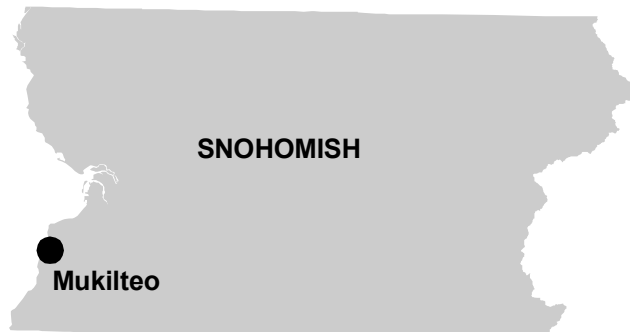
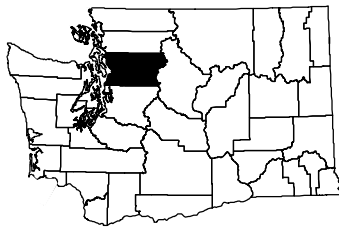


Senior Services of Snohomish County

Phil McGuire
Interim Transportation Director

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Mukilteo, WA 98275
(425) 290-1265

Internet Home Page: www.sssc.org



System Snapshot

- Operating Name: Senior Services of Snohomish County
- Service Range: Snohomish County
- Congressional District: 2
- Legislative District: 44
- Planning Region: Puget Sound Regional Council
- Medicaid Brokerage Region: 2
- Type of Agency: Non-profit
- Governing Body: Board of Directors
- Types of Service and Eligibility: Demand response for seniors and persons with disabilities
- Days of Service: Five days a week
- Base Fare: Free

Current Operations

- Ethnic Meal Site Transportation Program provides point-to-point transportation to and from ethnic meal sites located in Everett and Mount Lake Terrace.
- Transportation Assistance Program (TAP) is a rural demand response transportation program providing service to older adults and people with disabilities outside Community Transit's Dial-a-Ride service area. TAP connects people to services, health care, senior centers, shopping, recreation, and more.
- Contracted with Community Transit to provide Dial-a-Ride Transportation.
- Contracted with the Snohomish County Division of Aging and Long-Term Care to transport Medicaid recipients to non-emergency health facilities.

Revenue Service Vehicles

Seven ADA accessible vehicles: four 14-passenger vans and three 10-passenger minibuses.

Intermodal Connections

King County Metro's ACCESS

Everett Transit ParaTransit

Senior Services' Transportation Assistance Program

Community Transit Dial-a-Ride

Partnerships

Snohomish County

United Way

Snohomish County Special Needs Coalition

Everett Kidney Center

Local transit agencies: Community Transit and Everett Transit

Adult Day Care Services

Senior centers: East County Senior Center in Monroe and Stanwood
Senior Center

Group homes

Snohomish County Division of Long-Term Care and Aging

Snohomish County Council

Korean, Chinese, Vietnamese, and Filipino Coalition

Leadership Snohomish County

Formal Plans

Area Plan Update 2002-2003 published by Snohomish County Council on Aging and Snohomish County Long-Term Care and Aging

Special Needs Inventory of the Snohomish County Special Needs Transportation Coalition

Washington State Transportation Plan

2005 Achievements

- TAP received a \$10,000 grant from Boeing and was featured in the Boeing Newsletter.
- Hired a part-time driver and added an assistant dispatcher.
- Realigned some meal site service to increase efficiency and reduce costs.
- Acquired Ethnic Meal transportation.

2006 Objectives

- Increase ridership and service area with new bus and additional drivers.

Long-range Plans

- Senior Services intends to expand the range of services provided through TAP in the next five years with an emphasis on seniors and persons in isolated and remote portions of Snohomish County.

Annual Operating Information **2005****Vehicles**

Personal Vehicles In Service	0
Active Vehicles	7
ADA Vehicles	7

Volunteer Resources

Volunteer Drivers	0
Volunteer Hours	0

Safety

Fatalities	0
Major Incidents	0
Injuries	0

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$465,239.09
---------------------------------------	--------------

Annual Capital Costs

Capital Costs	\$200,141.00
---------------	--------------

Annual Operating Revenues

Fare Revenues	\$5,005.02
Contract Revenues	\$0.00

Federal Operating Assistance

5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$68,462.92
Total	\$68,462.92

State Operating Assistance

Rural Mobility Competitive	\$121,643.88
Paratransit	\$0.00
Other	\$3,000.00
Total	\$124,643.88

Other Operating Funds

Local Operating	\$267,127.27
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$465,239.09
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Sources of Capital Funds**Federal Capital Assistance**

5309	\$0.00
5310	\$111,764.69
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$111,764.69

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$48,348.11
Other State	\$0.00
Total	\$48,348.11

Other Capital Funds

Local Capital Funds	\$40,028.20
Other Capital Funds	\$0.00
Total Capital Funds	\$200,141.00

Demand Response Services

Revenue Vehicle Miles	198,301
Revenue Vehicle Hours	11,614
Passenger Trips	17,572

Vanpool Services

Revenue Vehicle Miles	8,819
Revenue Vehicle Hours	723
Passenger Trips	2,297

Annual Service Totals

Vehicle Miles	207,120
Vehicle Hours	12,337
Passenger Trips	19,869

Performance Measures for 2005 Operations

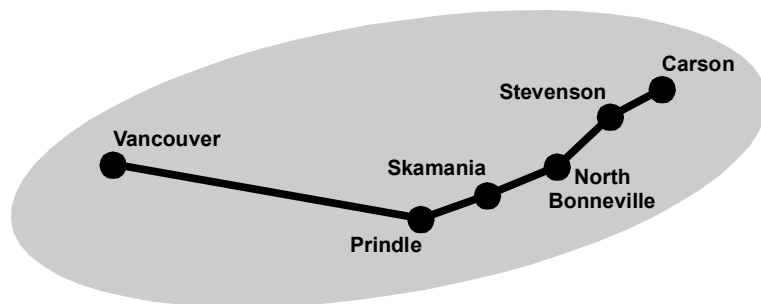
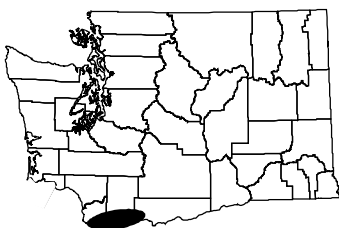
	Total Services		Demand Response Services		Vanpool Services	
	Senior Services of Snohomish County	Statewide Averages	Senior Services of Snohomish County	Statewide Averages	Senior Services of Snohomish County	Statewide Averages
Fares/Operating Cost	1.08%	11.76%	—	—	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—	—	—
Operating Cost/Passenger Trip	\$23.42	\$11.60	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$2.25	\$2.23	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$37.71	\$41.37	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	16.79	18.53	17.07	19.23	12.20	27.80
Passenger Trips/Revenue Vehicle Hour	1.61	3.38	1.51	1.94	3.18	6.03
Passenger Trips/Revenue Vehicle Mile	0.10	0.18	0.09	0.10	0.26	0.22



Skamania County Public Transit

Darlene Dickson Director

PO Box 369
702 SW Rock Creek Drive
Stevenson, WA 98648
(509) 427-3990
Internet Home Page: www.skamaniacounty.org/public_transit.htm



System Snapshot

- Operating Name: Skamania County Public Transit
- Service Range: Between Skamania County and Clark County, serving communities along State Highway 14 (Carson, Stevenson, North Bonneville, Skamania, Prindle)
- Congressional Districts: 3, 4
- Legislative District: 15
- Planning Region: Southwest Washington Regional Transportation Council
- Medicaid Brokerage Region: 7
- Type of Agency: General Purpose Government
- Governing Body: Three member board of county commissioners
- Types of Service and Eligibility: Deviated fixed route service for the general public
- Days of Service: Monday through Friday, three times daily (morning, mid-day, and evening)
- Base Fare: \$0.50 per boarding

Current Operations

Skamania County Public Transit is a demonstration project serving scheduled bus stops on a fixed route three times daily. It provides route deviations for people with disabilities. Service began January 12, 2004. This project works in coordination with Skamania County Senior Services to provide demand response services.

Revenue Service Vehicles

Two 16-passenger ADA accessible buses with bike racks.

Intermodal Connections

C-TRAN Transit Center at Fisher's Landing in east Vancouver

Partnerships

Skamania County Senior Services

Southwest Washington Regional Transportation Council

Skamania County Transportation Policy Committee: representatives of Skamania County, the cities within Skamania County, the Port, Senior Services, and the Chamber of Commerce

Local school districts

Local employers

Local hospitals

Social service agencies

Formal Plans

Southwest Washington Regional Transportation Council Regional Transportation Plan

2005 Achievements

- Achieved success with demonstration project by averaging close to 1,000 trips per month.

2006 Objectives

- Continue service and make adjustments to schedules to continually improve ridership.
- Develop an advisory committee.

Long-range Plans

- Develop a plan for long-term funding of the project.



Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	2	5309	\$0.00
ADA Vehicles	2	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	0	Paratransit	\$0.00
Injuries	0	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$153,915.05	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Deviated Fixed Route Services	
Fare Revenues	\$5,003.04	Revenue Vehicle Miles	78,165
Contract Revenues	\$0.00	Revenue Vehicle Hours	3,213
		Passenger Trips	10,426
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$0.00	Revenue Vehicle Miles	78,165
5316 (JARC)	\$0.00	Revenue Vehicle Hours	3,213
Other	\$0.00	Passenger Trips	10,426
Total	\$0.00		
State Operating Assistance			
Rural Mobility Competitive	\$147,346.95		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$147,346.95		
Other Operating Funds			
Local Operating	\$0.00		
Other Operating	\$1,565.06		
Total Annual Operating Revenue			
Total Operating Revenue	\$153,915.05		

Performance Measures for 2005 Operations

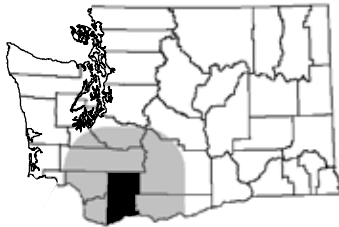
	Total Services		Deviated Fixed Route Services	
	Skamania County Public Transit	Statewide Averages	Skamania County Public Transit	Statewide Averages
Fares/Operating Cost	3.25%	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$14.76	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$1.97	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$47.90	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	24.33	18.53	24.33	15.32
Passenger Trips/Revenue Vehicle Hour	3.24	3.38	3.24	9.15
Passenger Trips/Revenue Vehicle Mile	0.13	0.18	0.13	0.60



Skamania County Senior Services

Darlene Dickson Director

PO Box 369
702 SW Rock Creek Drive
Stevenson, WA 98648
(509) 427-3990
Internet Home Page: www.skamaniacounty.org/senior_services.htm



System Snapshot

- Operating Name: Skamania County Senior Services
- Service Range: Skamania County and a 50-mile radius outside the county borders
- Congressional Districts: 3, 4
- Legislative District: 15
- Planning Region: Southwest Washington Regional Transportation Council
- Medicaid Brokerage Region: 7
- Type of Agency: General Purpose Government
- Governing Body: Three member board of county commissioners
- Types of Service and Eligibility: Demand response transportation for Skamania County residents
- Days of Service: Primarily Monday-Friday but weekend service can be arranged
- Base Fare: Donations

Current Operations

- Transportation for seniors, persons with disabilities, Medicaid recipients, and the general public.
- Dial-a-Ride services for access to basic necessities, medical needs, social service needs, training and education, and quality of life.

Revenue Service Vehicles

Seven vehicles total: three ADA accessible minivans (two 7-passenger and one 6-passenger), two 7-passenger ambulatory accessible minivans from the county motor pool, one 14-passenger ambulatory accessible bus, and one 26-passenger ADA accessible bus.

Intermodal Connections

Greyhound

Tri-met (Portland, OR)

C-TRAN (Vancouver, WA)

Partnerships

Mid Columbia Transportation Providers Committee: Skamania County Senior Services, Klickitat County Senior Services (Mt. Adams Transport), Hood River (Columbia Area Transit), the Dalles Transit, Greyhound, and representatives from Washington State Department of Transportation and Oregon Department of Transportation

Department of Social and Health Services

Employment Security, WorkSource

Skamania County Council on Domestic Violence and Sexual Assault

Klickitat Skamania Development Council

Skyline Hospital

Mid Columbia Family Physicians

Southwest Washington Health District

Skamania County Counseling Center

Rock Cove Assisted Living

Human Services Council

Medicaid Transportation Brokerage

Klickitat Senior Services

Southwest Washington Agency on Aging

Senior Saints Adult Family Home

Rock Creek Daycare

Mid Columbia Housing Agency

Wee Care Daycare

City of Stevenson

City of North Bonneville

Stevenson High School and Alternative School at WorkSource

Formal Plans

Skamania County Regional Transportation Plan

State Transportation Improvement Plan

Skamania County Transportation Feasibility Study

Mid Columbia Transportation Providers Coordination Plan

2005 Achievements

This project meets a majority of the needs of the elderly, disabled, and transportationally disadvantaged low-income residents of Skamania County regarding access to medical appointments, social service appointments, and basic life necessities. Training and education destinations as well as quality of life destinations are also routinely accessed through this program.

2006 Objectives

- Continue to meet the needs of the elderly, disabled, and low-income residents of Skamania County.

Long-range Plans

- Developing a project to meet the needs of the low-income population of Skamania County in accessing employment-related transportation.
- Coordinate with other transportation providers in the Columbia River Gorge to link transportation systems together.

Annual Operating Information **2005****Vehicles**

Personal Vehicles In Service	5
Active Vehicles	7
ADA Vehicles	5

Volunteer Resources

Volunteer Drivers	5
Volunteer Hours	1,892

Safety

Fatalities	0
Major Incidents	0
Injuries	0

Annual Operating and Administrative Expenses

Operating and Administrative Expenses	\$321,870.80
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Annual Capital Costs

Capital Costs	\$92,322.35
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Annual Operating Revenues

Fare Revenues	\$3,329.29
Contract Revenues	\$139,705.86

Federal Operating Assistance

5311	\$44,718.81
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$19,450.10
Total	\$64,168.91

State Operating Assistance

Rural Mobility Competitive	\$73,922.09
Paratransit	\$0.00
Other	\$0.00
Total	\$73,922.09

Other Operating Funds

Local Operating	\$40,744.71
Other Operating	\$0.00

Total Annual Operating Revenue

Total Operating Revenue	\$321,870.86
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Sources of Capital Funds**Federal Capital Assistance**

5309	\$0.00
5310	\$0.00
5311	\$73,857.88
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$73,857.88

State Capital Assistance

Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00

Other Capital Funds

Local Capital Funds	\$18,464.47
Other Capital Funds	\$0.00
Total Capital Funds	\$92,322.35

Demand Response Services

Revenue Vehicle Miles	209,516
Revenue Vehicle Hours	10,244
Passenger Trips	15,892

Annual Service Totals

Revenue Vehicle Miles	209,516
Revenue Vehicle Hours	10,244
Passenger Trips	15,892

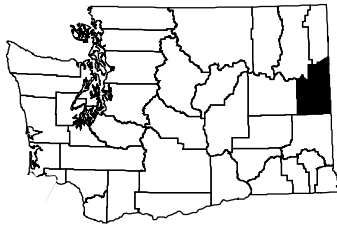
Performance Measures for 2005 Operations

	Total Services		Demand Response Services	
	Skamania County Senior Services	Statewide Averages	Skamania County Senior Services	Statewide Averages
Fares/Operating Cost	1.03%	11.76%	—	—
Contract Revenues/Operating Cost	43.40%	37.20%	—	—
Operating Cost/Passenger Trip	\$20.25	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$1.54	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$31.42	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	20.45	18.53	20.45	19.23
Passenger Trips/Revenue Vehicle Hour	1.55	3.38	1.55	1.94
Passenger Trips/Revenue Vehicle Mile	0.08	0.18	0.08	0.10



Dave Marrison
Program Manager

North 728 Fiske
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(509) 534-7171



System Snapshot

- Operating Name: Special Mobility Services, Inc. (SMS)
- Service Range: Spokane County, southern Pend Oreille County, and Priest River, Idaho
- Congressional Districts: 4, 5
- Legislative Districts: 3, 4, 6, 7
- Planning Regions: Spokane Regional Transportation Council, North East Washington RTPO, and Quad County RTPO
- Medicaid Brokerage Regions: 10, 11, 12
- Type of Agency: Non-profit
- Governing Body: Five-member Board of Directors
- Types of Service and Eligibility: Fixed route, deviated route, and demand response for Medicaid clients, people with disabilities, seniors, and the general public
- Days of Service: Seven days a week
- Base Fare: Free

Current Operations

- Provides subcontracted transportation in several locations in Oregon and Washington.
- Medicaid transportation broker for Regions 10 (Ferry, Stevens, and Pend Oreille Counties), 11 (Lincoln, Grant, and Adams Counties), and 12 (Spokane County).
- Spokane County Mental Health: 24 hours a day, seven days a week demand response service for crisis response emergency transportation.

- Newport Shuttle: Deviated fixed route shuttle between Spokane, Newport, and Priest River, Idaho twice daily, weekdays.
- Deer Park Service: Demand response service for residents living north of Spokane Transit Authority's public transit benefit area (PTBA), including the communities of Deer Park, Elk, Chattaroy, and Colbert.
- Eugene, Oregon: Paratransit service provided directly by SMS or subcontracted through SMS.

Revenue Service Vehicles

Total of 22 minibuses, all but the 12-passenger are ADA accessible: two 7-passenger, two 9-passenger, one 10-passenger, one 12-passenger, two 13-passenger, ten 14-passenger, and four 15-passenger.

Intermodal Connections

Northeast Rural Resources links residents of Pend Oreille County with the Newport Shuttle once a week

Greyhound station in Spokane

Airport in Spokane

Amtrak station in Spokane

Partnerships

Area Agency on Aging

Agency Council on Coordinated Transportation local planning coalition

Assisted living communities

City councils

Community colleges

Department of Social and Health Services Community Services office

Hospitals and other health care providers

Public transit districts

Local Medicaid brokers and/or providers

Metropolitan Planning Organizations

Non-profit organizations providing transportation

Tribal Councils

Formal Plans

2002 Area Plan for Ferry, Spokane, Stevens, Pend Oreille, and Whitman Counties as prepared by the Area Agency on Aging, Aging and Long-Term Care of Eastern Washington

Washington State Department of Transportation's report on Washington Intercity Public Transportation Network

Public Transportation and Intercity Rail Passenger Plan for Washington State, 1997-2016

Pend Oreille County Transportation Coalition needs assessment

2005 Achievements

- Initiated coordination discussions with Idaho Department of Transportation for the Kootenai County/Coeur d'Alene/Sandpoint area.
- Assisted other non-profit entities in southern Spokane County with capital grant applications to help sustain and expand their services.

2006 Objectives

- Increase service to Deer Park in order to meet growing demand.
- Continue coordination discussions with Idaho.

Long-range Plans

- Develop further coordinated services between Washington and Idaho.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	22	5309	\$0.00
ADA Vehicles	21	5310	\$138,167.59
Volunteer Resources		5311	\$0.00
Volunteer Drivers	0	5311 (f)	\$0.00
Volunteer Hours	0	5316 (JARC)	\$0.00
Safety		Other	\$0.00
Fatalities	0	Total	\$138,167.59
Major Incidents	1	State Capital Assistance	
Injuries	1	Rural Mobility Competitive	\$0.00
Annual Operating and Administrative Expenses		Paratransit	\$0.00
Operating and Administrative Expenses	\$249,194.68	Other State	\$0.00
Annual Capital Costs		Total	\$0.00
Capital Costs	\$172,709.49	Other Capital Funds	
Annual Operating Revenues		Local Capital Funds	\$34,541.90
Fare Revenues	\$25,772.00	Other Capital Funds	\$0.00
Contract Revenues	\$0.00	Total Capital Funds	\$172,709.49
Federal Operating Assistance		Demand Response Services	
5311	\$0.00	Revenue Vehicle Miles	24,164
5311 (f)	\$33,326.75	Revenue Vehicle Hours	1,454
5316 (JARC)	\$0.00	Passenger Trips	4,824
Other	\$0.00	Fixed Route Services	
Total	\$33,326.75	Revenue Vehicle Miles	48,505
State Operating Assistance		Revenue Vehicle Hours	2,919
Rural Mobility Competitive	\$157,095.93	Passenger Trips	9,684
Paratransit	\$0.00	Intercity Services	
Other	\$0.00	Revenue Vehicle Miles	52,105
Total	\$157,095.93	Revenue Vehicle Hours	2,082
Other Operating Funds		Passenger Trips	2,448
Local Operating	\$33,000.00	Annual Service Totals	
Other Operating	\$0.00	Vehicle Miles	124,774
Total Annual Operating Revenue		Vehicle Hours	6,455
Total Operating Revenue	\$249,194.68	Passenger Trips	16,956

Performance Measures for 2005 Operations

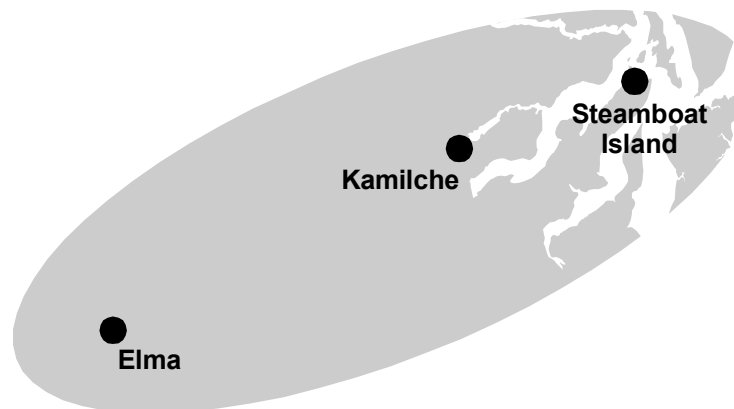
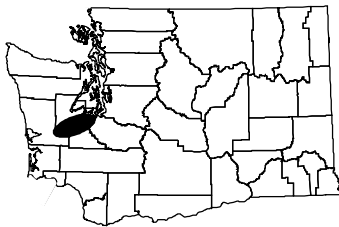
	Total Services		Demand Response Services		Fixed Route Services		Intercity Services	
	Special Mobility Services, Inc.	Statewide Averages	Special Mobility Services, Inc.	Statewide Averages	Special Mobility Services, Inc.	Statewide Averages	Special Mobility Services, Inc.	Statewide Averages
Fares/Operating Cost	10.34%	11.76%	—	—	—	—	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—	—	—	—	—
Operating Cost/Passenger Trip	\$14.70	\$11.60	—	—	—	—	—	—
Operating Cost/Revenue Vehicle Mile	\$2.00	\$2.23	—	—	—	—	—	—
Operating Cost/Revenue Vehicle Hour	\$38.60	\$41.37	—	—	—	—	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	19.33	18.53	16.62	19.23	16.62	12.57	25.03	37.85
Passenger Trips/Revenue Vehicle Hour	2.63	3.38	3.32	1.94	3.32	1.58	1.18	2.94
Passenger Trips/Revenue Vehicle Mile	0.14	0.18	0.20	0.10	0.20	0.13	0.05	0.08



Raymond Peters
Executive Director

10 SE Squaxin Lane
Shelton, WA 98584
(360) 426-9781

Internet Home Page: www.squaxinland.org



System Snapshot

- Operating Name: Squaxin Island Tribe
- Service Range: Kamilche, Mason County; Elma, Grays Harbor County; and Steamboat Island, Thurston County
- Congressional District: 6
- Legislative District: 35
- Planning Region: Peninsula RTPO
- Medicaid Brokerage Region: 6
- Type of Agency: Tribal Government
- Governing Body: Tribal Council consisting of seven members who are elected during annual general body meetings and serve staggered terms
- Types of Service and Eligibility: Fixed route and demand response for Squaxin Island Tribal members and Mason County service area residents with disabilities
- Days of Service: Monday through Friday
- Base Fare: Free

Current Operations

- Fixed route service with route deviations offered.
- Connects Squaxin Tribal Community with Mason County transit hub which offers service to Shelton and Olympia.
- One trip daily to Elma that connects with Grays Harbor Transit. A second trip is available by request.
- Contracted with Mason County Transportation Authority to provide dial-a-ride services within the service range.

Revenue Service Vehicles

Two vehicles total: one ambulatory accessible 10-passenger minibus and one 14-passenger ADA accessible minibus.

Intermodal Connections

Intercity Transit

Grays Harbor County Transit

Mason County Transportation Authority

Partnerships

Mason County Transportation Authority

Formal Plans

Tribal Transportation Plan

Technical memo from Mason County Transportation Authority

2005 Achievements

- Passenger count up 25 percent over same period of time last year.

2006 Objectives

- Increase service and balance cost effectiveness.
- Look for avenues to meet the needs of the community with the challenges faced by a rural area with a small service area population.
- Continue growing.

Annual Operating Information	2005		2005
Vehicles		Sources of Capital Funds	
Personal Vehicles In Service	0	Federal Capital Assistance	
Active Vehicles	2	5309	\$0.00
ADA Vehicles	2	5310	\$0.00
		5311	\$0.00
Volunteer Resources		5311 (f)	\$0.00
Volunteer Drivers	0	5316 (JARC)	\$0.00
Volunteer Hours	0	Other	\$0.00
		Total	\$0.00
Safety		State Capital Assistance	
Fatalities	0	Rural Mobility Competitive	\$0.00
Major Incidents	1	Paratransit	\$0.00
Injuries	2	Other State	\$0.00
		Total	\$0.00
Annual Operating and Administrative Expenses		Other Capital Funds	
Operating and Administrative Expenses	\$202,660.31	Local Capital Funds	\$0.00
		Other Capital Funds	\$0.00
Annual Capital Costs		Total Capital Funds	\$0.00
Capital Costs	\$0.00		
Annual Operating Revenues		Deviated Fixed Route Services	
Fare Revenues	\$0.00	Revenue Vehicle Miles	32,863
Contract Revenues	\$0.00	Revenue Vehicle Hours	1,917
		Passenger Trips	9,501
Federal Operating Assistance			
5311	\$0.00	Annual Service Totals	
5311 (f)	\$0.00	Revenue Vehicle Miles	32,863
5316 (JARC)	\$0.00	Revenue Vehicle Hours	1,917
Other	\$0.00	Passenger Trips	9,501
Total	\$0.00		
State Operating Assistance			
Rural Mobility Competitive	\$102,685.49		
Paratransit	\$0.00		
Other	\$0.00		
Total	\$102,685.49		
Other Operating Funds			
Local Operating	\$102,161.10		
Other Operating	\$0.00		
Total Annual Operating Revenue			
Total Operating Revenue	\$204,846.59		

Performance Measures for 2005 Operations

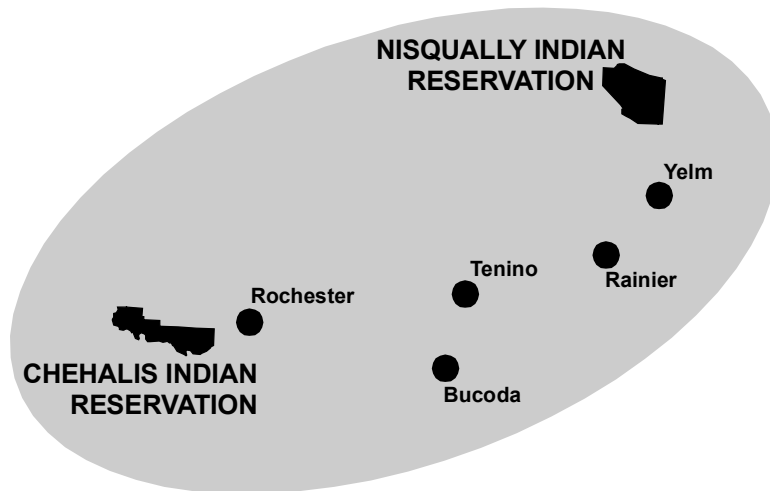
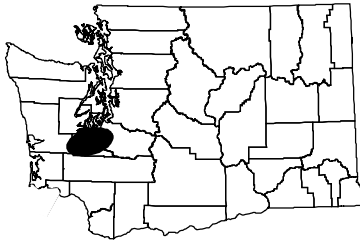
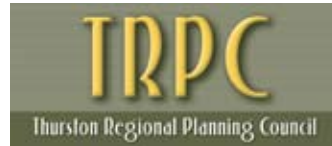
	Total Services		Deviated Fixed Route Services	
	Squaxin Island Tribe	Statewide Averages	Squaxin Island Tribe	Statewide Averages
Fares/Operating Cost	N.A.	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$21.33	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$6.17	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$105.72	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	17.14	18.53	17.14	15.32
Passenger Trips/Revenue Vehicle Hour	4.96	3.38	4.96	9.15
Passenger Trips/Revenue Vehicle Mile	0.29	0.18	0.29	0.60



**Karen Parkhurst
Senior Planner**

2424 Heritage Court SW, Suite A
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(360) 956-7575

Internet Home Page: www.trpc.org



System Snapshot

- Operating Name: Thurston Regional Planning Council (TRPC)
- Service Range: Nisqually Reservation and surrounding rural areas of Yelm and Rainier and the Confederated Tribes of the Chehalis Reservation and adjacent rural communities of Tenino, Bucoda, and Rochester
- Congressional Districts: 3, 9
- Legislative Districts: 20, 22, 35
- Planning Region: Thurston Regional Planning Council
- Medicaid Brokerage Region: 6
- Type of Agency: Special District
- Governing Body: 21-member intergovernmental board made up of representatives from local government jurisdictions within Thurston County including the Nisqually Tribe and the Confederated Tribes of the Chehalis Reservation
- Types of Service and Eligibility: Route deviated and demand response service for the general public, focusing on low-income clients and work-related trips.
- Days of Service: Monday through Friday
- Base Fare: Free

Current Operations

- Transportation services contracted with Yelm Community Services which puts two vehicles on the road five days a week for approximately eight hours a day. One vehicle travels a variable fixed route loop that serves various stops on the Nisqually Reservation and then connects to hubs of Intercity Transit's larger public transportation system at Hawks Prairie and the Lacey Transit Center. The other vehicle is pre-scheduled on demand service that focuses on required work-related needs with regular trips to state offices for program compliance. When not needed for work-related trips, the vehicle is available for other community needs, such as senior and youth activities.
- Transportation services provided by the Confederated Tribes of the Chehalis Reservation include variable fixed route service on tribal lands to serve training and employment sites. It also provides connections to adjacent communities and to Intercity Transit's fixed route system for an even broader service area. Tribal Transportation also supports training and employment strategies for the surrounding rural communities of Rochester, Tenino, and Bucoda.
- Expanded service to adjacent counties opens up new training and job opportunities, as well as access to childcare and other essential services.

Revenue Service Vehicles

TRPC does not own vehicles as it does not provide service directly. This service is provided under contract. Six vehicles are used to provide regular service for this program. Of the six vehicles, four are ADA accessible. When needed for a specific trip, ADA accessible vehicles can be dispatched in place of the ambulatory accessible ones.

Intermodal Connections

Intercity Transit at Hawks Prairie, Tumwater Square, and Lacey Transit Center

Twin Transit in downtown Centralia

Partnerships

Nisqually Tribe

Confederated Tribes of the Chehalis Reservation

Child, Youth, & Family Cooperative Transportation Project

Intercity Transit's Village and Community Vans Programs

Area Agency on Aging

Senior Services of South Sound

Thurston County Human Services Transportation Forum (Intercity Transit, Paratransit Services, Area Agency on Aging, Choice Health Network, Rochester Weed and Seed, TOGETHER!, Thurston County Public Health and Social Services Department, and other social service providers)

WorkFirst Local Area Planning Partners

Communities of Yelm, Tenino, Rochester, and Bucoda

Yelm Community Services

State and local governments

Social service and transportation providers

Formal Plans

Thurston County Job Access and Reverse Commute (JARC) Plan

Draft Human Services Transportation Forum County Coordination Plan

Transportation Improvement Program (TIP)

State Transportation Improvement Program (STIP)

Regional Transportation Plan (2003)

2005 Achievements

- Expanded to serve additional geographical areas.
- Maintained the Thurston County Human Services Transportation Forum during the system expansion.
- Increased coordination between transportation and social service providers.

2006 Objectives

- Improve coordination among inter- and intra-county providers.
- Increase efficiency by analyzing historic ridership data and planning trips in a more efficient manner.
- Broaden base of community partners.

Long-range Plans

- Update regional rural transportation plan.
- Explore sustainability options.
- Coordinate these efforts with other programs, such as Commute Trip Reduction and Active Community Environments.



Annual Operating Information	2005
Vehicles	
Personal Vehicles In Service	0
Active Vehicles	0
ADA Vehicles	0
Volunteer Resources	
Volunteer Drivers	0
Volunteer Hours	0
Safety	
Fatalities	0
Major Incidents	0
Injuries	0
Annual Operating and Administrative Expenses	
Operating and Administrative Expenses	\$809,631.69
Annual Capital Costs	
Capital Costs	\$0.00
Annual Operating Revenues	
Fare Revenues	\$0.00
Contract Revenues	\$0.00
Federal Operating Assistance	
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$165,321.71
Other	\$0.00
Total	\$165,321.71
State Operating Assistance	
Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other	\$0.00
Total	\$0.00
Other Operating Funds	
Local Operating	\$609,505.29
Other Operating	\$0.00
Total Annual Operating Revenue	
Total Operating Revenue	\$774,827.00

Sources of Capital Funds	
Federal Capital Assistance	
5309	\$0.00
5310	\$0.00
5311	\$0.00
5311 (f)	\$0.00
5316 (JARC)	\$0.00
Other	\$0.00
Total	\$0.00
State Capital Assistance	
Rural Mobility Competitive	\$0.00
Paratransit	\$0.00
Other State	\$0.00
Total	\$0.00
Other Capital Funds	
Local Capital Funds	\$0.00
Other Capital Funds	\$0.00
Total Capital Funds	\$0.00
Deviated Fixed Route Services	
Revenue Vehicle Miles	393,898
Revenue Vehicle Hours	13,690
Passenger Trips	58,952
Annual Service Totals	
Revenue Vehicle Miles	393,898
Revenue Vehicle Hours	13,690
Passenger Trips	58,952

Performance Measures for 2005 Operations

	Total Services		Deviated Fixed Route Services	
	Thurston Regional Planning Council	Statewide Averages	Thurston Regional Planning Council	Statewide Averages
Fares/Operating Cost	N.A.	11.76%	—	—
Contract Revenues/Operating Cost	N.A.	37.20%	—	—
Operating Cost/Passenger Trip	\$13.73	\$11.60	—	—
Operating Cost/Revenue Vehicle Mile	\$2.06	\$2.23	—	—
Operating Cost/Revenue Vehicle Hour	\$59.14	\$41.37	—	—
Revenue Vehicle Miles/Revenue Vehicle Hour	28.77	18.53	28.77	15.32
Passenger Trips/Revenue Vehicle Hour	4.31	3.38	4.31	9.15
Passenger Trips/Revenue Vehicle Mile	0.15	0.18	0.15	0.60



